

Net Payment/Collection from Fines, Abatement Costs & Liens Office of Management & Budget



KPI Owner: Daniel Frockt

Process: Accounts Receivable

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY14 - \$2,400,000 Goal: Increase collection effort to \$2,900,000 FY16 Benchmark: TBD	Data Source: LeAP Financial System Goal Source: OMB Internal Study Benchmark Source: Kentucky Revised Statute	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: Net dollar of code enforcement fines and abatement costs recovered Why Measure: To establish benchmark and goals to increase collections Next Improvement Step: Train new replacement AR Specialists

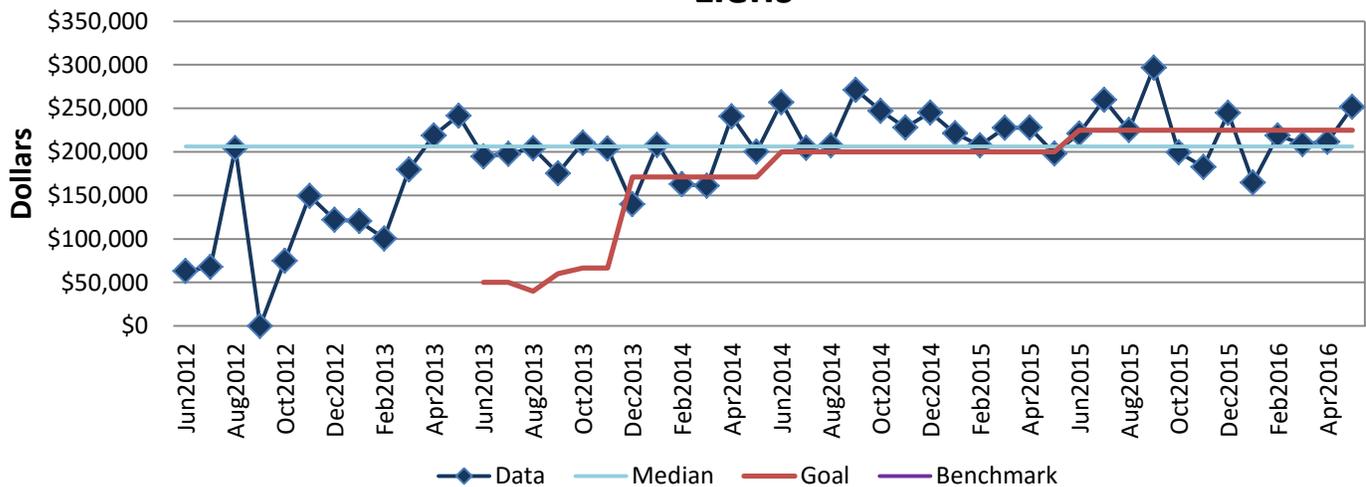
How Are We Doing?

Jun2015-May2016 12 Month Goal	Jun2015-May2016 12 Month Actual		May2016 Goal	May2016 Actual	
\$2,700,000	\$2,684,770		\$225,000	\$251,514	
Dollars	Dollars		Dollars	Dollars	

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Good



Workload Collection Effort Detail

