Building/Business Inspections
Louisville Fire Department

KPI Owner: Lt. Col Meurer
Process: Emergency Preparedness

Baseline, Goal, & Benchmark | Source Summary | Continuous Improvement Summary
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Baseline: 6,916 inspections per year
Goal: 7,530 code enforcement inspections (25% greater than 2013) per year (627.5 per month) | Data Source: LFD Firehouse Software
Goal Source: TBD | Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions
Measurement Method: The # of code enforcement inspections completed by fire inspectors.

Benchmark: TBD

<table>
<thead>
<tr>
<th>How Are We Doing?</th>
<th>12 Month Goal</th>
<th>12 Month Actual</th>
<th>Sep2018 Goal</th>
<th>Sep2018 Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inspections</td>
<td>7,530</td>
<td>5,664</td>
<td>628</td>
<td>403</td>
</tr>
</tbody>
</table>

The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.