

Outbreak Investigations Not Initiated Timely Public Health & Wellness



KPI Owner: Dr. Sarah Moyer

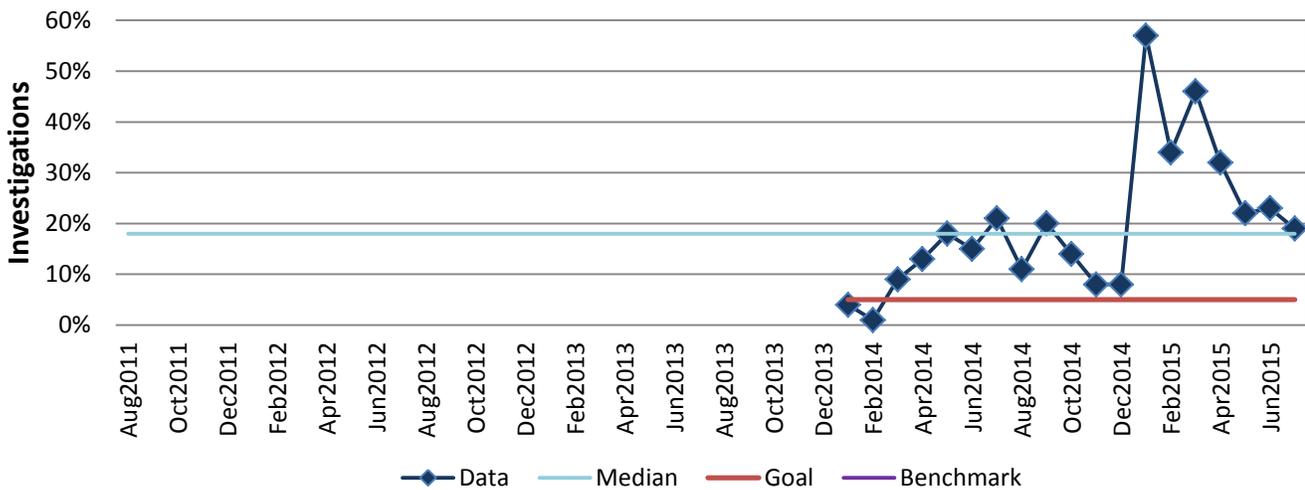
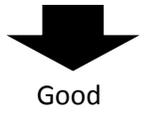
Process: Diagnose and Investigate

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Cal 2014 avg - 11.83% investigations Goal: No more than 5% investigations not initiated timely. Benchmark: TBD	Data Source: NEDSS Goal Source: Executive Leadership Benchmark Source: TBD	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: Percentage of communicable disease investigations not initiated in 2 days or less Why Measure: To ensure containment of outbreaks Next Improvement Step: Identify Root Causes

How Are We Doing?

Aug2014-Jul2015 12 Month Goal	Aug2014-Jul2015 12 Month Actual		Jul2015 Goal	Jul2015 Actual	
5%	25%		5%	19%	
Investigations	Investigations		Investigations	Investigations	

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The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.