

Intake Metro Animal Services



KPI Owner: Stephanie Moore

Process: Intake

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY14 - 8,984 Animals Goal: 5% decrease from previous year's month Benchmark: TBD	Data Source: Chameleon Goal Source: N/A Benchmark Source: TBD	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: The number of animals that Metro Animal Services takes in during a month Why Measure: Intake affects the capacity of Metro Animal Services Next Improvement Step: Educate stakeholders.

How Are We Doing?

May2015-Apr2016 12 Month Goal	May2015-Apr2016 12 Month Actual		Apr2016 Goal	Apr2016 Actual	
8,573	7,980		607	579	
Animals	Animals		Animals	Animals	

