

# Lifelong Learning Program Attendance Louisville Free Public Library



KPI Owner: Julie Scoskie

Process: Lifelong learning program attendance count

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY 14 monthly average = 784 Goal: Attract 4,200 attendees to lifelong learning programs in FY 16.  Benchmark: N/A	Data Source: LFPL Monthly Reports  Goal Source: LFPL Strategic Plan  Benchmark Source: N/A	Plan-Do-Check-Act Step 8: Monitor and diagnose  Measurement Method: Monthly count of all attendees at lifelong learning programs  Why Measure: To continually increase attendance at educational programs for adults.  Next Improvement Step: Monitor Progress toward new goal.

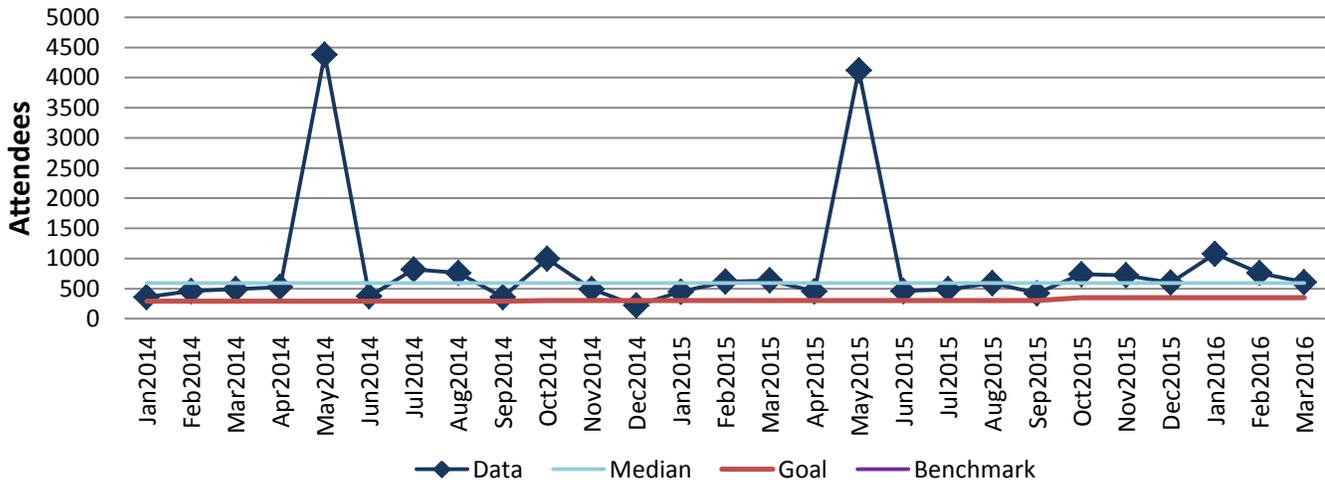
### How Are We Doing?

Apr2015-Mar2016 12 Month Goal	Apr2015-Mar2016 12 Month Actual		Mar2016 Goal	Mar2016 Actual	
<b>3,900</b>	<b>11,034</b>		<b>350</b>	<b>607</b>	
Attendees	Attendees		Attendees	Attendees	

## Lifelong Learning Program Attendance



Good



**Root cause analysis is not necessary because there is no gap between the goal and current performance.**