

Program Count Louisville Free Public Library



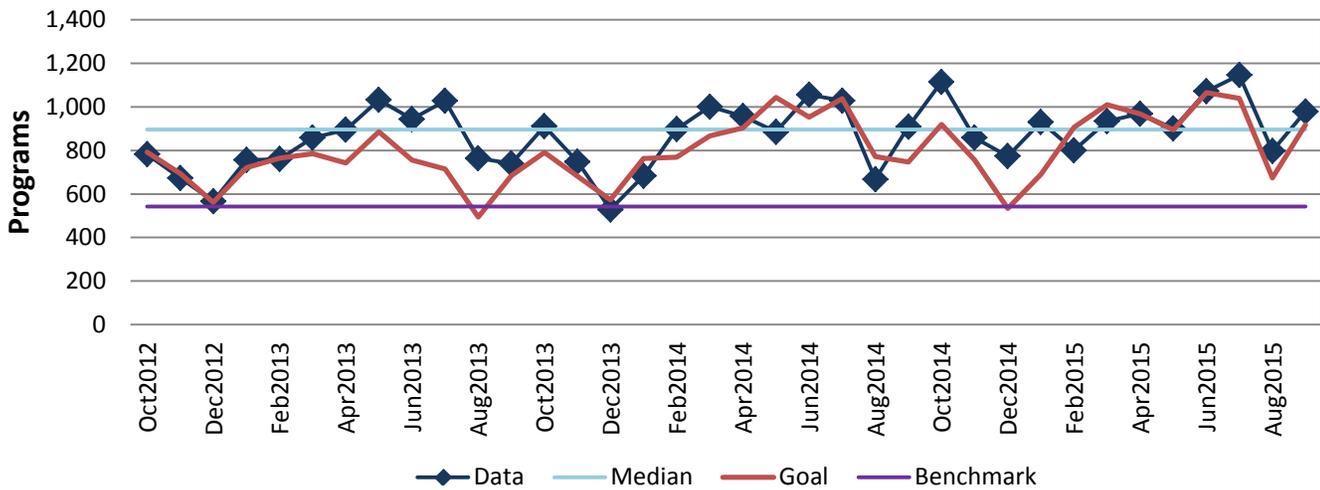
Process: Library Programs

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY 2011-2012 Total = 8,727 Goal: By July 31, 2015 increase by 1% over 2014-15 from 10,963 to 11,073 Benchmark: 542/mo = Top 25% of 22 PLDS libs with ann. exp. \$15M - \$19M (LFPL=\$16.9M)	Data Source: LFPL Monthly Report Goal Source: LFPL Strategic Plan Benchmark Source: PLAmetrics.org (2013 data)	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: Monthly count of programs offered Why Measure: To continually increase the number of programs offered Next Improvement Step: Increase number of programs and publicize better

How Are We Doing?

Oct2014-Sep2015 12 Month Goal	Oct2014-Sep2015 12 Month Actual		Sep2015 Goal	Sep2015 Actual	
10,379	11,281		918	979	
Programs	Programs		Programs	Programs	

Program Count



Root cause analysis is not necessary because there is no gap between the goal and current performance.