

Adult Reading Programs Offered Louisville Free Public Library



KPI Owner: Julie Scoskie

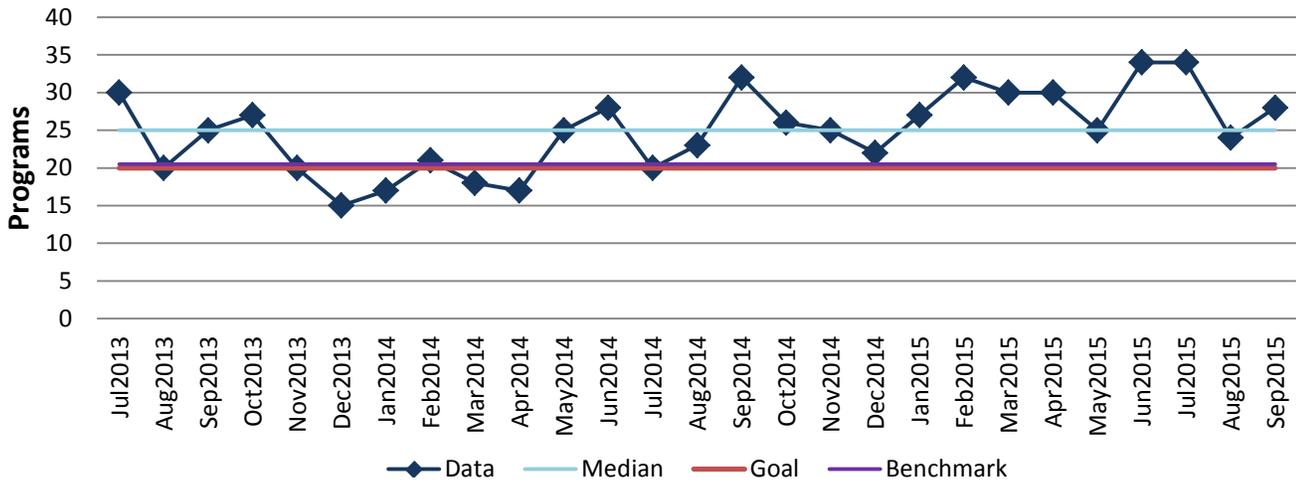
Process: Count of adult reading programs at all locations.

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Median for FY 14 = 20.5 Goal: 20 programs per month for FY 15. Benchmark: N/A	Data Source: LFPL Monthly Reports Goal Source: LFPL Strategic Plan Benchmark Source: N/A	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Monthly count of adult reading programs. Why Measure: To continually increase the number of programs which encourage the reading of books. Next Improvement Step: Monitor progress toward new goal.

How Are We Doing?

Oct2014-Sep2015 12 Month Goal	Oct2014-Sep2015 12 Month Actual		Sep2015 Goal	Sep2015 Actual	
240	337	🚦	20	28	🚦
Programs	Programs		Programs	Programs	

Adult Reading Programs Offered



Root cause analysis is not necessary because there is no gap between the goal and current performance.