

Property Percentage Saved Louisville Fire Department



KPI Owner: Lt. Col. William Bowman

Process: Community Fires

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: TBD Benchmark:	Data Source: LFD Firehouse Software Goal Source: TBD Benchmark Source: TBD	Plan-Do-Check-Act Step is Unclear Measurement Method: The monthly dollar amount of estimated property value saved divided by the total estimated value of the property Why Measure: To measure LFD's impact on property damage Next Improvement Step: TBD

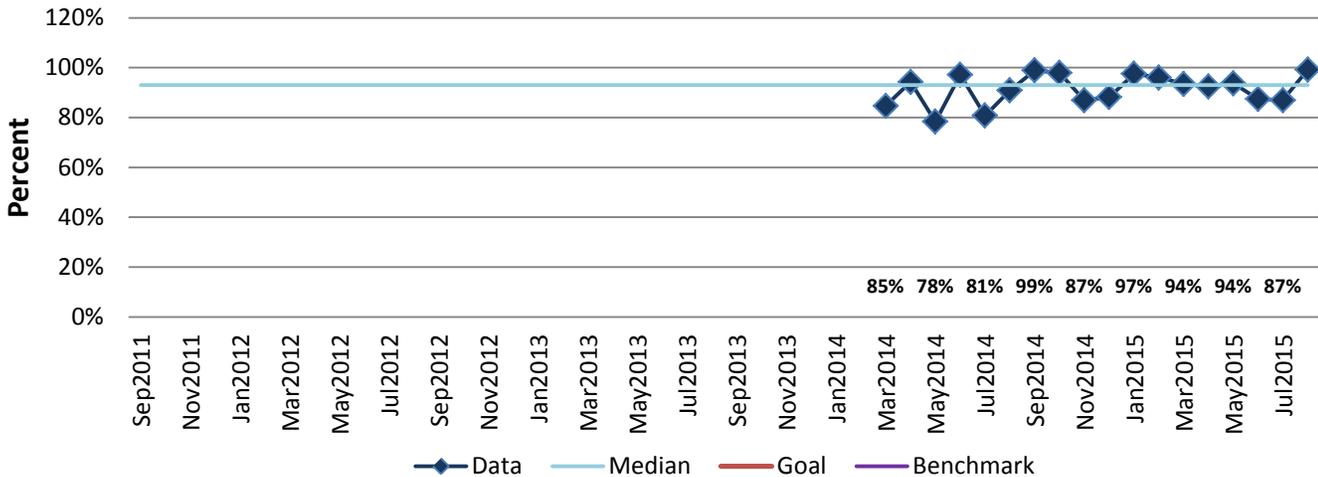
How Are We Doing?

Sep2014-Aug2015 12 Month Goal	Sep2014-Aug2015 12 Month Actual		Aug2015 Goal	Aug2015 Actual	
TBD	93.2%		TBD	99.2%	
Percent	Percent		Percent	Percent	

Property Percentage Saved



Good



The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.