

Clearance Rate Louisville Fire Department



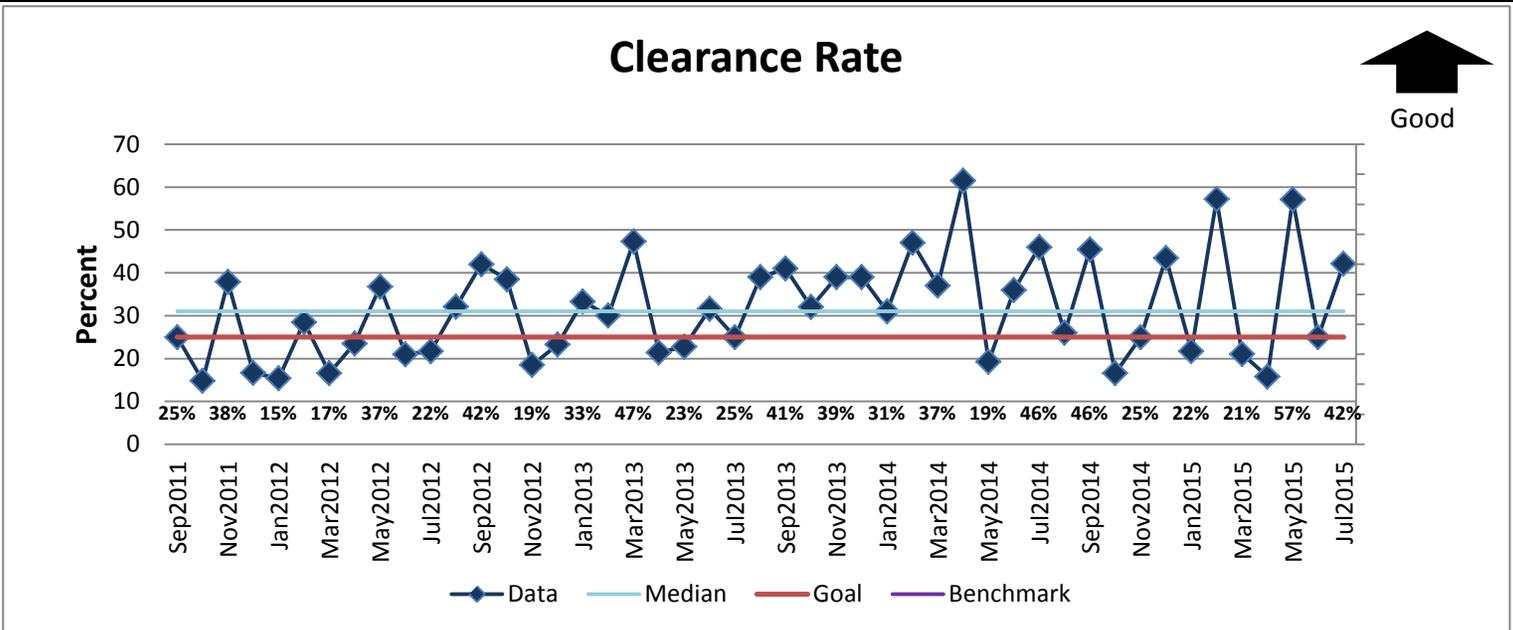
KPI Owner: Kevin Fletcher

Process: Arson Investigation

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Calendar Year 2014, 36% Yearly Rate Goal: >=25% clearance rate Benchmark: 25%	Data Source: Arson Bureau Statistics Goal Source: TBD Benchmark Source: FBI UCR Data	Plan-Do-Check-Act Step is Unclear Measurement Method: The number of offenses cleared or solved for incendiary investigations Why Measure: To investigate incendiary fires & convict those responsible Next Improvement Step: Determine the root cause for the case clearance rate being less than desirable.

How Are We Doing?

Aug2014-Jul2015 12 Month Goal	Aug2014-Jul2015 12 Month Actual		Jul2015 Goal	Jul2015 Actual	
25%	33%		25%	42%	
Percent	Percent		Percent	Percent	



Root cause analysis is not necessary because there is no gap between the goal and current performance.