

# Hours Lost Due to Work Related Injury/Illness Parking Authority of River City (PARC)



KPI Owner: Gerald Howell

Process: Safety

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY-14, Zero hours lost Goal: To keep below 10% - Metro standards of 15%. Benchmark: 15%	Data Source: Payable Time PeopleSoft Goal Source: PARC Scope Summary Benchmark Source: Metro	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: The total number of hours per month employees were absent due to a work place injury or an illness contracted at work, rate calculated by dividing by total standard hours Why Measure: Minimize number & severity of workplace injuries/illness Next Improvement Step: To monitor and continue educating/training

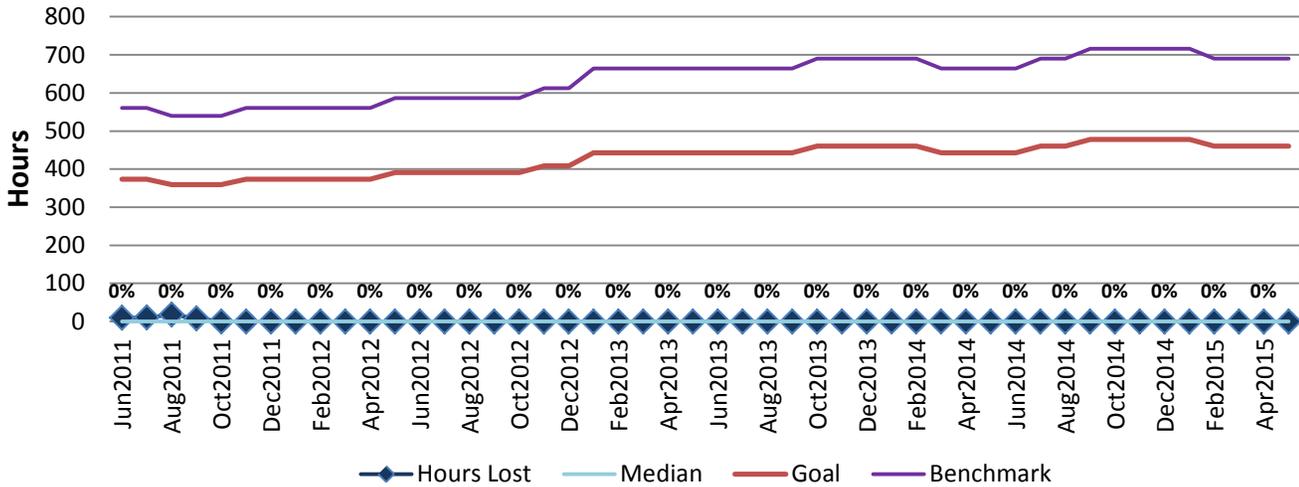
### How Are We Doing?

Jun2014-May2015 12 Month Goal	Jun2014-May2015 12 Month Actual		May2015 Goal	May2015 Actual	
<b>5,592</b>	<b>0</b>		<b>460</b>	<b>0</b>	
Hours	Hours		Hours	Hours	

## Hours Lost Due to Work Related Injury/Illness



Good



**Root cause analysis is not necessary because there is no gap between the goal and current performance.**