

Outbreak Investigations Not Initiated Timely Public Health & Wellness



KPI Owner: Dr. Sarah Moyer

Process: Diagnose and Investigate

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Cal 2014 avg - 11.83% investigations Goal: No more than 5% investigations not initiated timely. Benchmark: TBD	Data Source: NEDSS Goal Source: Executive Leadership Benchmark Source: TBD	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: Percentage of communicable disease investigations not initiated in 2 days or less Why Measure: To ensure containment of outbreaks Next Improvement Step: Identify Root Causes

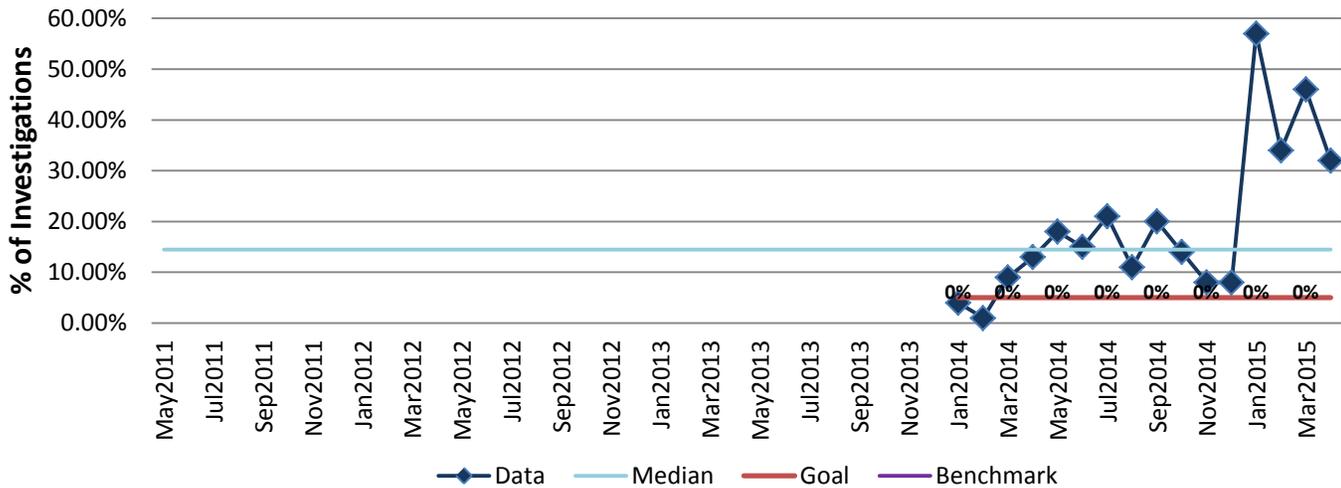
How Are We Doing?

May2014-Apr2015 12 Month Goal	May2014-Apr2015 12 Month Actual		Apr2015 Goal	Apr2015 Actual	
5.00%	23.67%		5.00%	32.00%	
% of Investigations	% of Investigations		% of Investigations	% of Investigations	

Outbreak Investigations Not Initiated Timely



Good



The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.