

# Outbreak Investigations Not Initiated Timely Public Health & Wellness



KPI Owner: Dr. Sarah Moyer

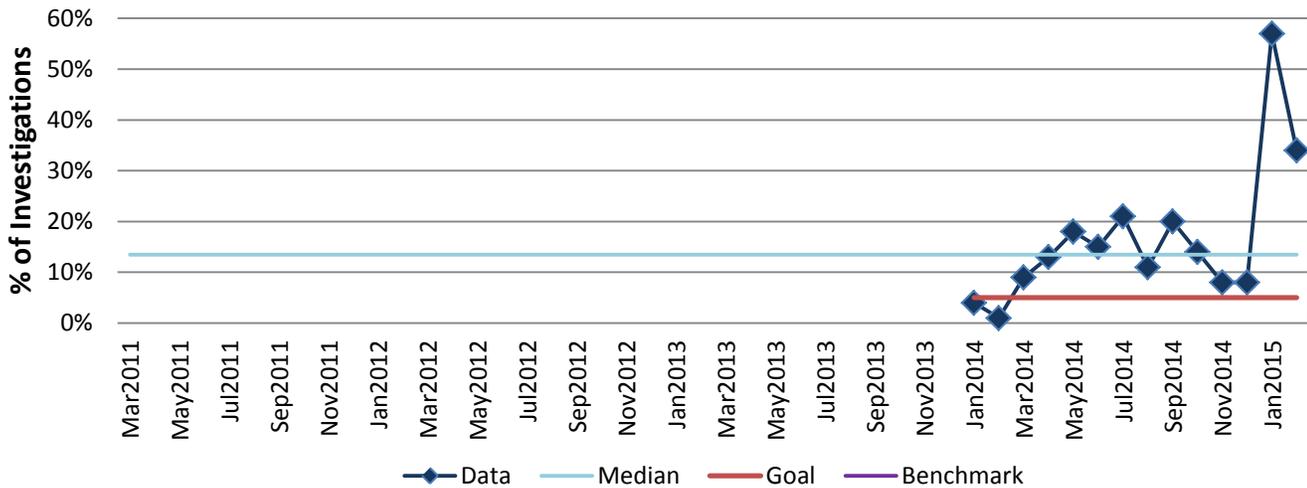
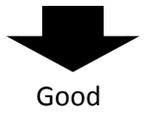
Process: Diagnose and Investigate

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Cal 2014 avg - 11.83% investigations Goal: No more than 5% investigations not initiated timely.  Benchmark: TBD	Data Source: NEDSS  Goal Source: Executive Leadership  Benchmark Source: TBD	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: Percentage of communicable disease investigations not initiated in 2 days or less Why Measure: To ensure containment of outbreaks Next Improvement Step: Identify Root Causes

### How Are We Doing?

Mar2014-Feb2015 12 Month Goal	Mar2014-Feb2015 12 Month Actual		Feb2015 Goal	Feb2015 Actual	
<b>5%</b>	<b>19%</b>		<b>5%</b>	<b>34%</b>	
% of Investigations	% of Investigations		% of Investigations	% of Investigations	

## Outbreak Investigations Not Initiated Timely



**The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.**