

Construction Review Turnaround Time Develop Louisville



KPI Owner: David Marchal

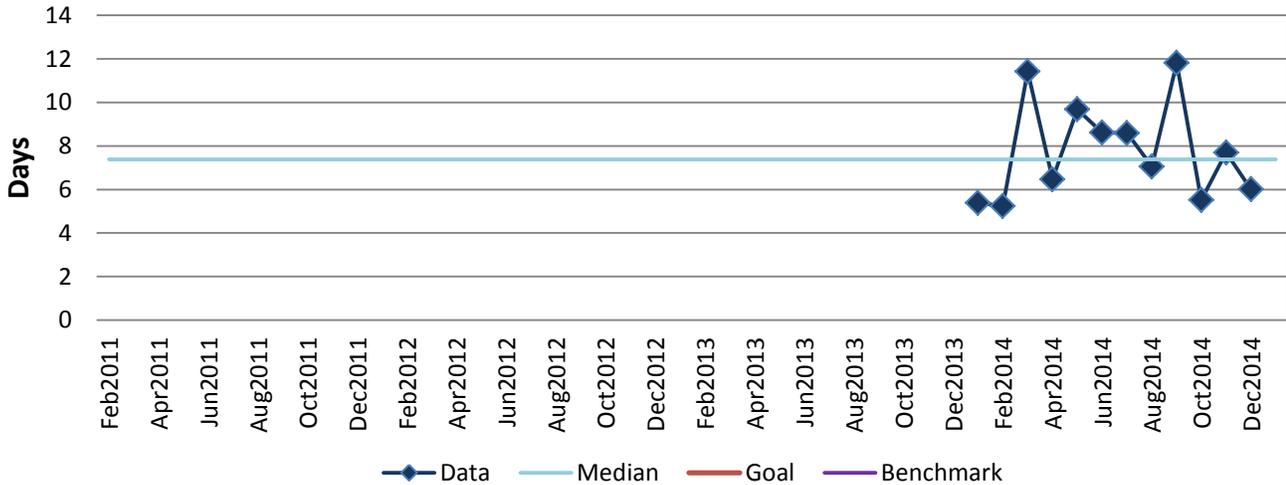
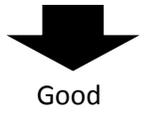
Process: Permit Review

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: July 2014 - June 2015 Goal: TBD Benchmark: TBD	Data Source: Hansen Goal Source: N/A Benchmark Source: N/A	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: Average total number of days between intake and issuance for Building permits Why Measure: To establish acceptable # of days for review Next Improvement Step: Develop Louisville will establish a goal and benchmark

How Are We Doing?

Jan2014-Dec2014 12 Month Goal	Jan2014-Dec2014 12 Month Actual		Dec2014 Goal	Dec2014 Actual	
TBD	8	⬇	TBD	6	⬆
Days	Days		Days	Days	

Construction Review Turnaround Time



Jan2014-Dec2014 Column Chart

