

# Hours Not Worked Develop Louisville



KPI Owner: Donald Robinson

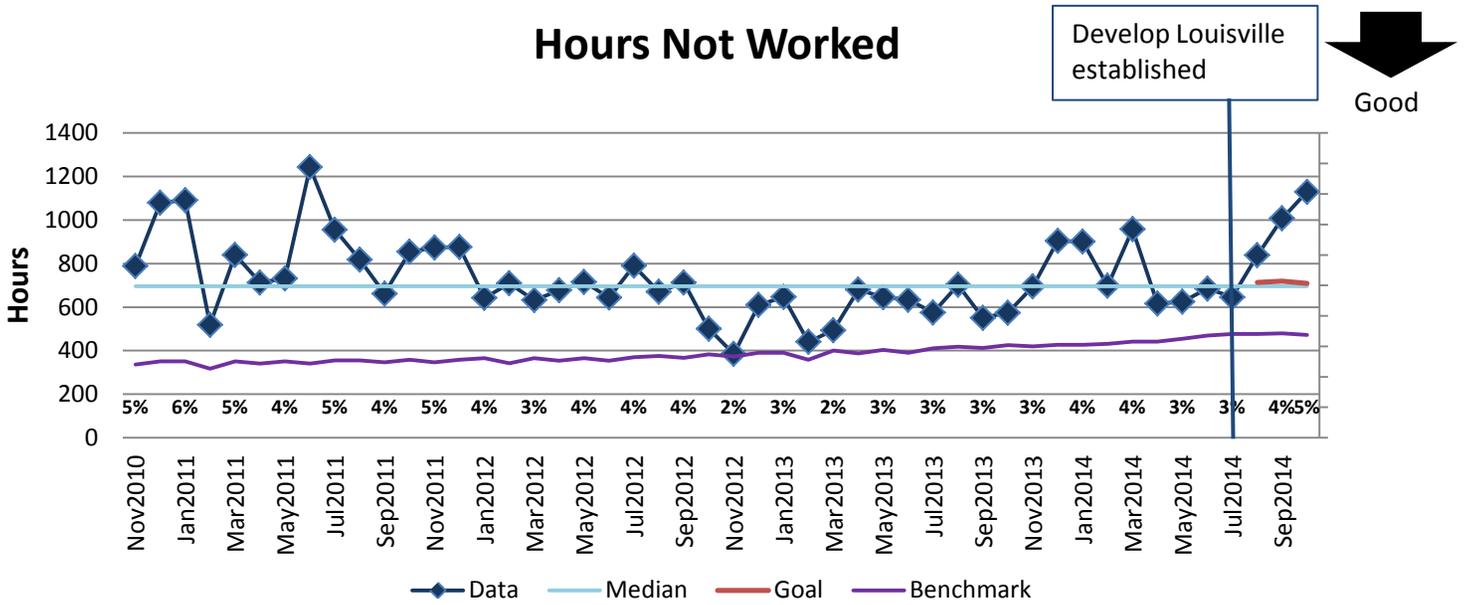
Process: Time and Attendance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: July 2014 to June 2015 Goal: Reduce Hours Not Worked to 3% of total hours earned by FY16 Benchmark: 2% of hours earned	Data Source: Psoft Payable Time Rprt Goal Source: Dept Leadership Team Benchmark Source: Bureau of Labor Stats	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays) Why Measure: Better understand culture impact on employee attendance Next Improvement Step: Develop Louisville will verify the goal and establish a baseline

## How Are We Doing?

Nov2013-Oct2014 12 Month Goal	Nov2013-Oct2014 12 Month Actual		Oct2014 Goal	Oct2014 Actual	
<b>8,179</b>	<b>9,706</b>		<b>709</b>	<b>1,130</b>	
Hours	Hours		Hours	Hours	

## Hours Not Worked



## Nov2013-Oct2014 Pareto Analysis

