

Invoices Not Paid Within 30 Days

Office of Management & Budget



KPI Owner: Steve Rowland

Process: Invoice Management

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY12 (July 2011 - June 2012) - 17% Goal: Zero invoices not paid within 30 days long-term; <10% of invoices not paid in 30 days in the short-term Benchmark: 100% of invoices paid within 30 days	Data Source: LeAP Financial System Goal Source: OMB Internal Study Benchmark Source: Kentucky Revised Statute	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: Sum the number of invoices not paid within 30 business days Why Measure: Required by Kentucky Revised Statute and OMB Strategic Plan Goal #6 Next Improvement Step: Validate that solutions work

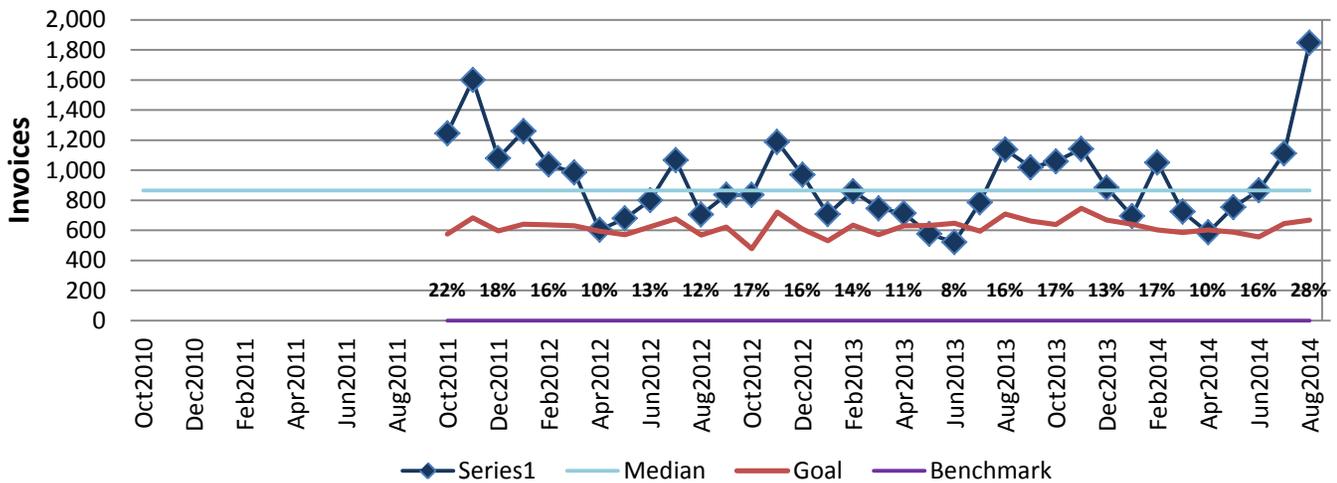
How Are We Doing?

Sep2013-Aug2014 12 Month Goal	Sep2013-Aug2014 12 Month Actual		Aug2014 Goal	Aug2014 Actual	
7,603	11,031		668	1,848	
Invoices	Invoices		Invoices	Invoices	

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Good



Sep2013-Aug2014 Pareto Analysis

