

Hours Not Worked Louisville Metro Corrections



KPI Owner: Gloria Fuqua

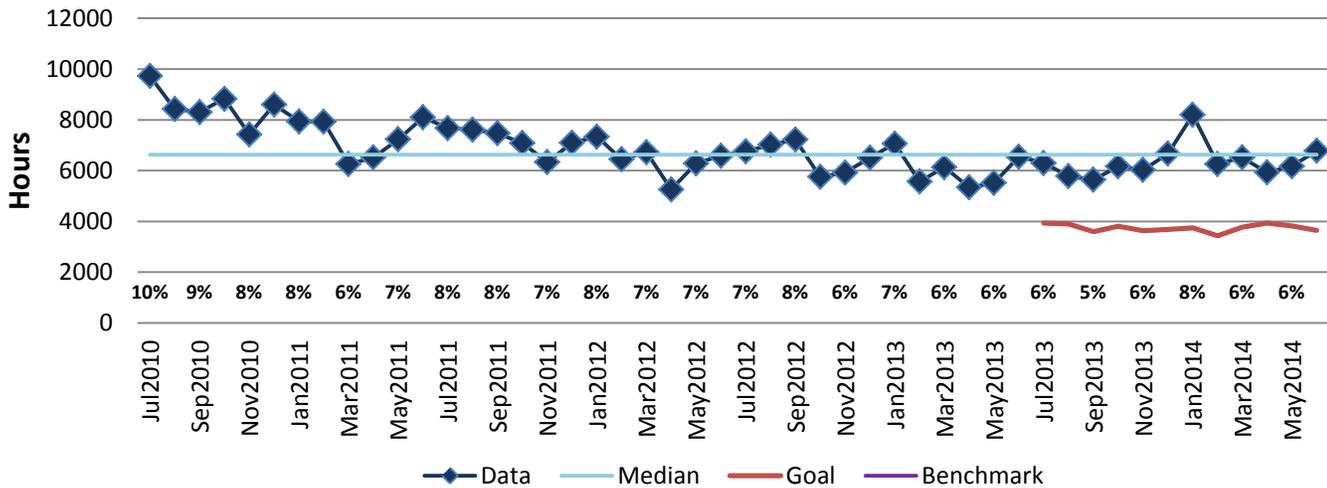
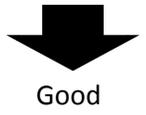
Process: Time & Attendance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY13, 72,406 hours Goal: Reduce Hours Not Worked to no more than 3.5% of Total Hours by the end of FY15 Benchmark: 2% of hours worked	Data Source: Psoft Payable Time Goal Source: LouieStat Reports Benchmark Source: Bureau of Labor Stats	Plan-Do-Check-Act Step is Unclear Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays) Why Measure: Better understand culture impact on employee attendance Next Improvement Step: Unclear

How Are We Doing?

Jul2013-Jun2014 12 Month Goal	Jul2013-Jun2014 12 Month Actual		Jun2014 Goal	Jun2014 Actual	
44,927	76,472	🚦	3,649	6,785	🚦
Hours	Hours		Hours	Hours	

Hours Not Worked



Jul2013-Jun2014 Pareto Analysis

