

# Grant Monitoring's With Findings Community Services



KPI Owner: Robin Grammer

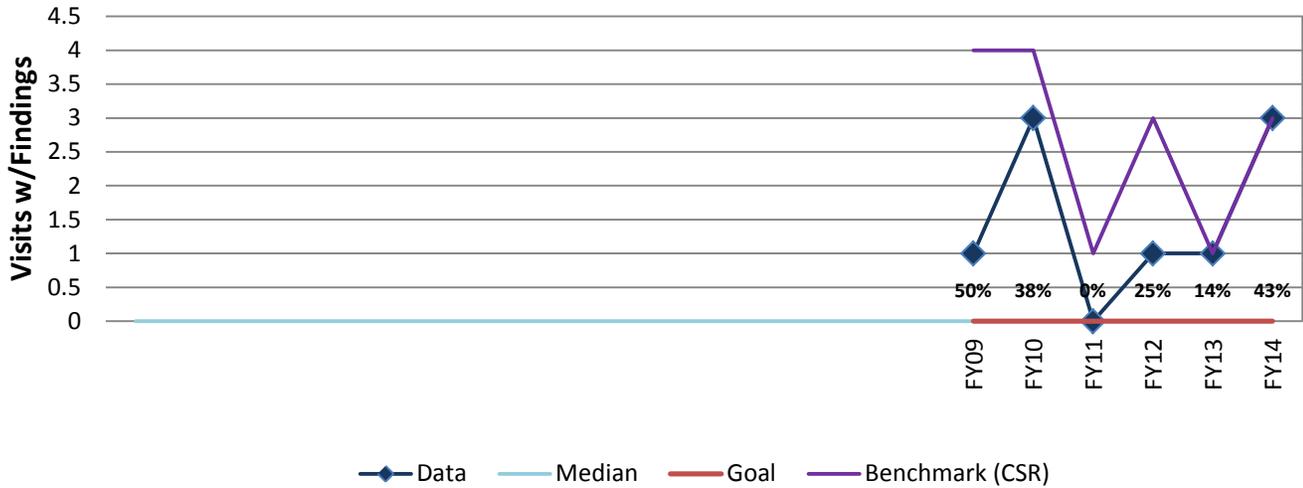
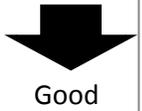
Process: Agency Capacity

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY13 = 14% or 1 Finding Goal: <=1 monitoring with findings per fiscal year  Benchmark: TBD	Data Source: Spreadsheet  Goal Source: Assistant Director  Benchmark Source: Department	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions Measurement Method: Count of all audits and monitoring visits with findings during reporting period  Why Measure: Findings hurt future grants and can require reimbursement Next Improvement Step: Determine and prioritize potential solutions.

### How Are We Doing?

FY10-FY14 5 Year Goal	FY10-FY14 5 Year Actual		FY14 Goal	FY14 Actual	
<b>0</b>	<b>8</b>	🚦	<b>0</b>	<b>3</b>	🚦
Visits w/Findings	Visits w/Findings		Visits w/Findings	Visits w/Findings	

## Grant Monitoring's With Findings



## FY10-FY14 Fiscal Year Pareto Analysis

