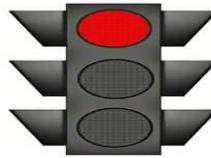


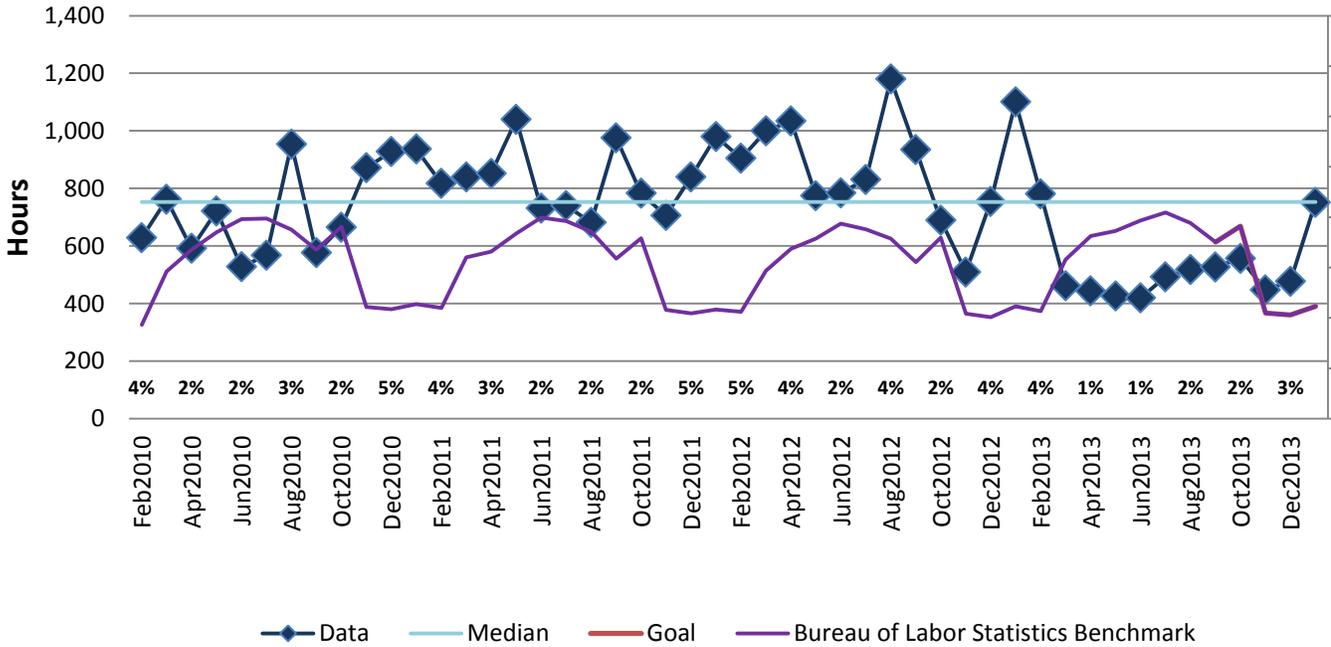
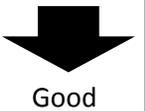
Hours Not Worked

Zoo

3/11/2014

Measurement method		Why measure?		What is our goal?	
Total # of hrs. per month employees were not at work performing normal job functions (excludes vacations & holidays)		Better understand culture impact on employee attendance		Reduce Hours Not Worked to no more than 2% of total hours	
How are we doing?					
Feb2013-Jan2014 12 Month Goal	Feb2013-Jan2014 12 Month Actual		Jan2014 Goal	Jan2014 Actual	
6,698	6,301		390	751	
Hours	Hours		Hours	Hours	
			Performance Stoplight Key		
			Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data		

Hours Not Worked



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