

# Hours Not Worked

## Emergency Medical Services

### 3/4/2014

Measurement method		Why measure?		What is our goal?	
Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays)		Better understand culture impact on employee attendance		Reduce the Hours Not Worked to 3.5% of total hours earned each month	
How are we doing?					
Feb2013-Jan2014 12 Month Goal	Feb2013-Jan2014 12 Month Actual		Jan2014 Goal	Jan2014 Actual	
19,526	38,436		1,700	2,834	
Hours	Hours		Hours	Hours	
			Performance Stoplight Key		
			Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data		

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