

Hours Not Worked

Comm Services & Revitalization

2/28/2014

Measurement method		Why measure?		What is our goal?	
The monthly sum of hours employees were not at work performing normal job functions (not including earned vacations or paid holidays)		To better understand the culture which impacts employee time and attendance		Reduce hours not worked by 21% between April 2013 and June 2014	
How are we doing?					
Jan2013-Jan2014 12 Month Goal	Jan2013-Jan2014 12 Month Actual		Jan2014 Goal	Jan2014 Actual	
8,380	14,859		698	1,200	
Hours	Hours		Hours	Hours	
Performance Stoplight Key					
Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data					

Hours Not Worked

