

Hours Not Worked

EMS

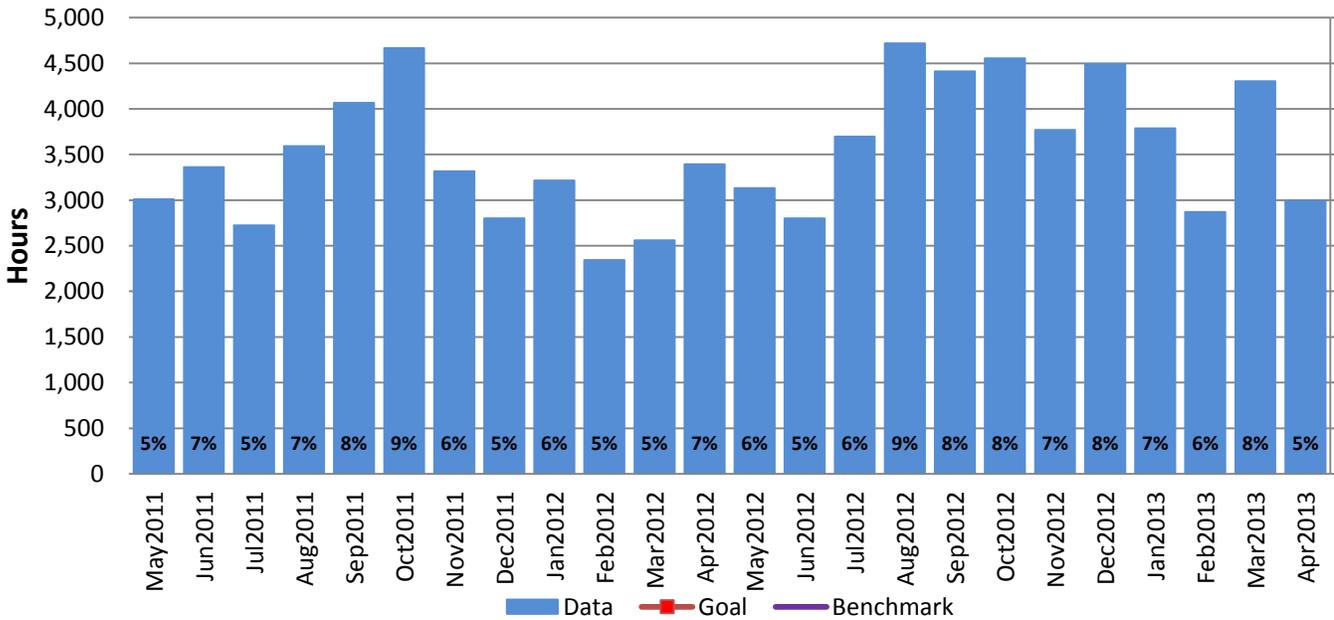
5/17/2013

Measurement method		Why measure?		What is our goal?	
The monthly sum of hours employees were not at work performing normal job functions (not including earned vacations or paid holidays)		To better understand the culture which impacts employee time and attendance		Reduce hours not worked	
How are we doing?					
May2012-Apr2013 12 Month Goal	May2012-Apr2013 12 Month Actual		Apr2013 Goal	Apr2013 Actual	
N/A	45,527		N/A	2,990	
Hours	Hours		Hours	Hours	
Note: Raw data supporting this chart will be available on the open data portal in the future. http://portal.louisvilleky.gov/service/data				Performance Stoplight Key	
				Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data	

Hours Not Worked



Good



LOUISVILLE METRO
**OFFICE OF
 PERFORMANCE
 IMPROVEMENT**

