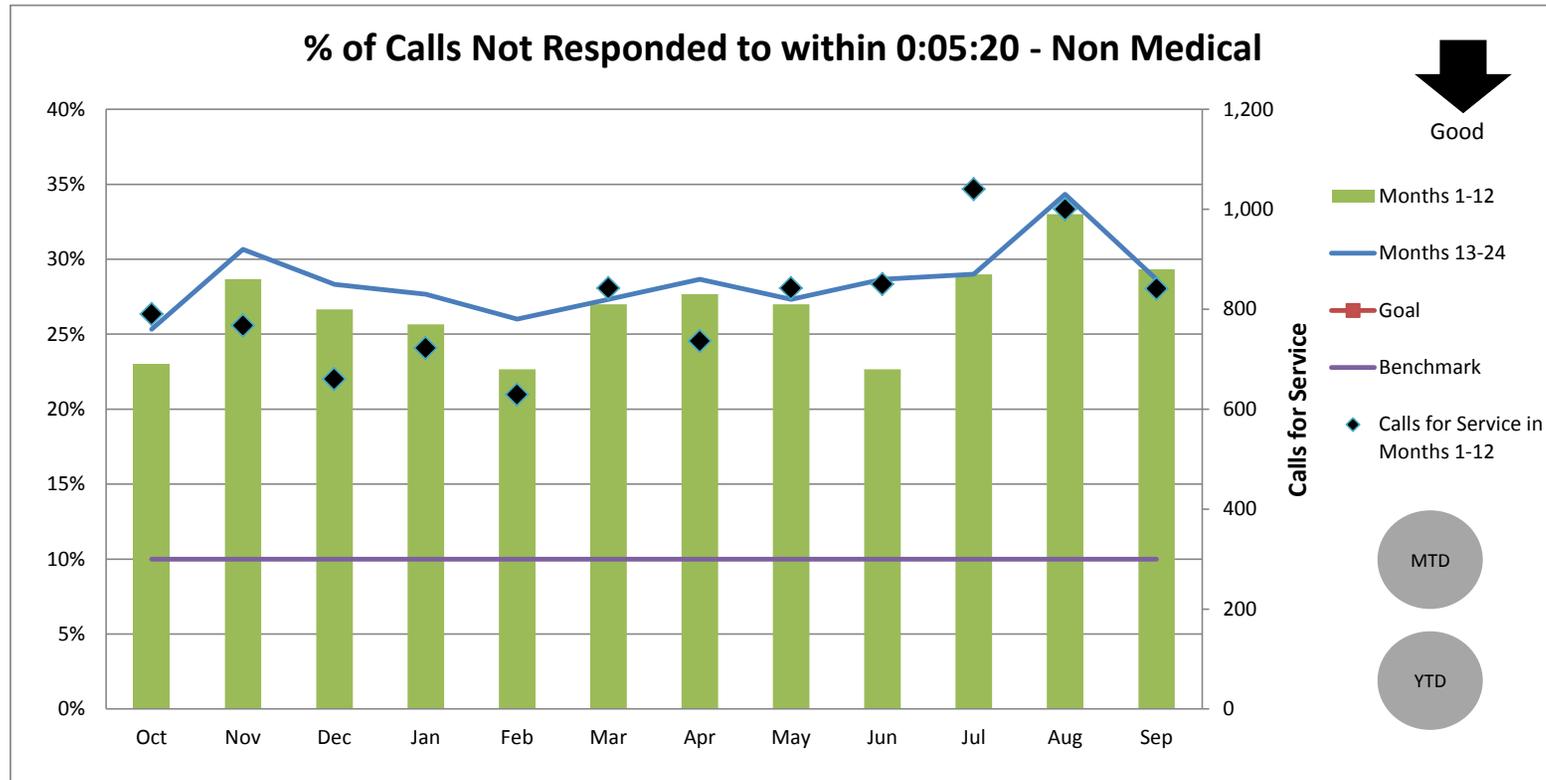


LFD: Dispatch to Scene Response Time - Non Medical

Measurement method: The percentage of non medical calls for service not responded to within 5 minutes and 20 seconds
 Why measure? A prompt response will help reduce loss of life, injury, or property damage
 What is our goal? Decrease the % of calls not responded to within 5 minutes and 20 seconds
 How are we doing? YTD Goal = TBD; YTD Average = 27%; MTD = 29%



	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Average	Median	Standard Deviation	Totals
Last 13-24 mos.	25%	31%	28%	28%	26%	27%	29%	27%	29%	29%	34%	29%	29%	29%	2%	N/A
Last 1-12 mos.	23%	29%	27%	26%	23%	27%	28%	27%	23%	29%	33%	29%	27%	27%	3%	N/A