

# On-Street Parking Citation Revenue Parking Authority of River City (PARC)



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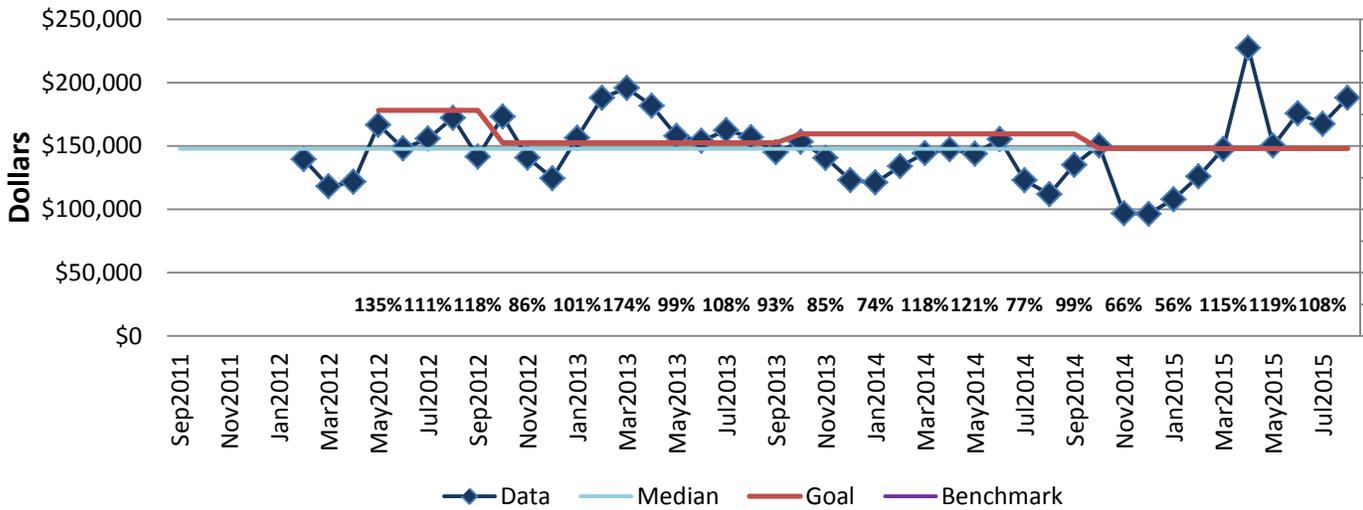
Process: Citation Collection Data

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY-15 Budget Goal: To meet or exceed projected revenue number for FY-15 Benchmark: TBD	Data Source: Citation Database Goal Source: FY Budget Benchmark Source: TBD	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Compare monthly citation data against dollar amount of citations collected vs. dollar amount of issued citations Why Measure: To turn data into operational tools for program improvements Next Improvement Step: Currently installing newer software and database system and improved collection processes; improve on current SOP's and OP P&P to reduce mistakes.

## How Are We Doing?

Sep2014-Aug2015 12 Month Goal	Sep2014-Aug2015 12 Month Actual		Aug2015 Goal	Aug2015 Actual	
<b>\$1,787,515</b>	<b>\$1,769,965</b>		<b>\$148,000</b>	<b>\$188,080</b>	
Dollars	Dollars		Dollars	Dollars	

## On-Street Parking Citation Revenue



## Sep2014-Aug2015 Pareto Analysis

