

HIP Violations Youth Detention Services



KPI Owner: Carla Kirby

Process: Department Productivity

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 2016 average of 20 violations/ 2017 avg 10 Goal: TBD Benchmark: TBD	Data Source: MetroStats Goal Source: Department Benchmark Source: TBD	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: Total number of youth that violate the program which result in either the issuance of a bench warrant or a return to secure detention. Why Measure: Prevent going to secure on HIP technical violations Next Improvement Step: Validate the problem and perform root cause analysis

How Are We Doing?

Sep2016-Aug2017 12 Month Goal	Sep2016-Aug2017 12 Month Actual		Aug2017 Goal	Aug2017 Actual	
TBD	145		TBD	6	
Violations	Violations		Violations	Violations	

