

Hospital Runs Youth Detention Services



KPI Owner: Erika Day

Process: Department Productivity

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Averaged 15 runs a month in 2017 Goal: TBD Benchmark: TBD	Data Source: MetroStats Goal Source: Department Benchmark Source: TBD	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: Total number of youth taken out of the building for medical purposes Why Measure: Determine if 24/7 medical coverage is needed Next Improvement Step: Meet with medical staff to better understand reasons for hospital runs and/or referrals made to outside medical agencies

How Are We Doing?

Nov2017-Oct2018 12 Month Goal	Nov2017-Oct2018 12 Month Actual		Oct2018 Goal	Oct2018 Actual	
TBD	132		TBD	7	
Hospital Runs	Hospital Runs		Hospital Runs	Hospital Runs	

