

Hours Not Worked Metro Parks



KPI Owner: Maurice Brown

Process: Safety Management

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY17= 31,209 Hours Goal: No more than 3% of Hours Not Worked in a month (#Total Opportunity Hours * .03) Benchmark: Local Government Rate of 1.7%	Data Source: Payable Time PeopleSoft Goal Source: Scope Summary Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours Why Measure: Better understand culture impact on employee attendance Next Improvement Step: Parks has initiated a safety committee and completed job hazard analysis in order to get to root causes of HNW

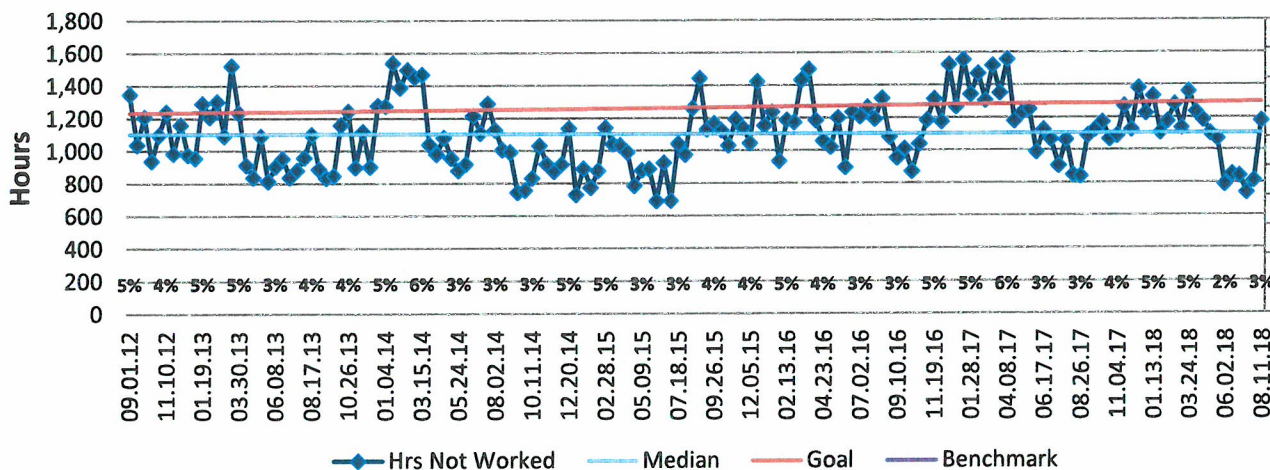
How Are We Doing?

08.13.17-08.11.18 Goal	08.13.17-08.11.18 Actual		07.29.18-08.11.18 Goal	07.29.18-08.11.18 Actual	
33,655	28,656		1,300	1,181	
Hours	Hours		Hours	Hours	

Hours Not Worked



Good



08.13.17-08.11.18 Pareto Analysis

