

Estimated Dollar Value of Volunteer Time Metro Parks



KPI Owner: Sarah Flarsheim

Strategic Plan Objective: Community Engagement

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: \$1,230,864 Goal: 5% greater than the same month in the previous year. Benchmark: NA	Data Source: Excel Spreadsheet Goal Source: Strategic Plan Benchmark Source: NA	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: Total number of volunteer hours per month multiplied by hourly rate of \$21.16 (National Value of Volunteer Time). Why Measure: In order to achieve goal listed in LMPR Strategic Plan. Next Improvement Step: Improve tracking with Better Impact software system, enforce tracking volunteer hours in all programs.

How Are We Doing?

July 2017-July 2018 Goal	July 2017-July 2018 Actual	Traffic Light	Jul 2018 Goal	July 2018 Actual	Traffic Light
\$1,521,032	\$1,129,250		\$130,030	\$ 91,483	
Dollars	Dollars		Dollars	Dollars	

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FY 2018 Pareto Analysis

