

Equipment Repair Lead Time Metro Parks



KPI Owner: Jason Canuel

Strategic Plan Objective: Operational Excellence

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY 16 Average 5.4 work days Goal: 3 work days Benchmark: TBD	Data Source: Excel spreadsheet Goal Source: Parks and Recreation Management Team Benchmark Source: TBD	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: Average number of work days for all equipment repairs completed each week. Why Measure: To determine impact of Toyota ("PART") Project. Next Improvement Step: Continue implementation of visual board and streamlined, standardized process flow

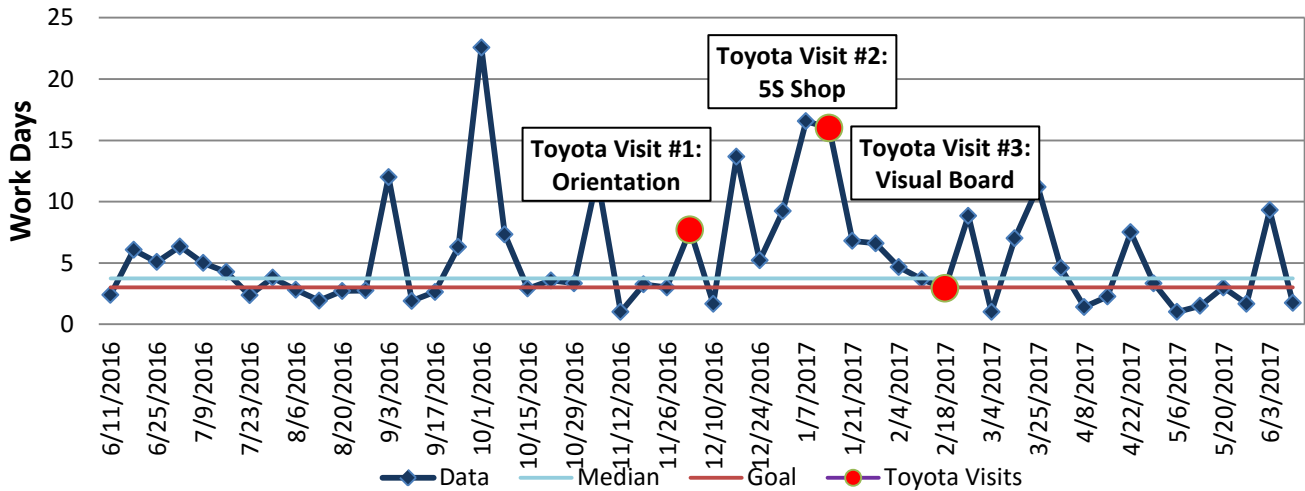
How Are We Doing?

06.10.16-06.09.17 Rolling 52wk Avg Goal	06.10.16-06.09.17 Rolling 52wk Avg		06.03.17-06.09.17 Goal	06.03.17-06.09.17 Actual	
3	5		3	2	
Work Days	Work Days		Work Days	Work Days	

Equipment Repair Lead Time



Good



Pieces of Equipment and Lead Time 6/11/2016 - 6/9/2017

