

Estimated Dollar Value of Volunteer Time Metro Parks



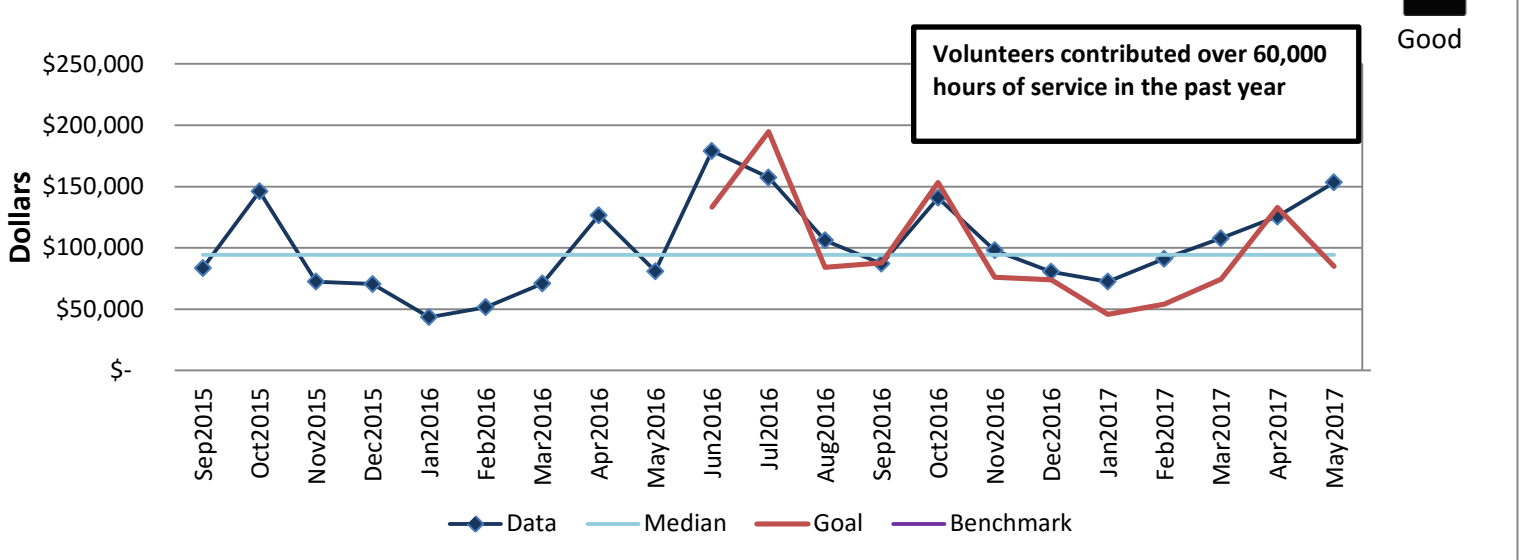
KPI Owner: Laura Ryan

Strategic Plan Objective: Community Engagement

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: \$1,230,864 in FY 2016 Goal: 5% greater than the same month in the previous year Benchmark: NA	Data Source: Excel Spreadsheet Goal Source: Strategic Plan Benchmark Source: NA	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: Total number of volunteer hours per month multiplied by hourly rate of \$21.16 (Kentucky Independent Sector estimate); prior to 2016, national estimate of \$23.56 used. Why Measure: In order to achieve goal listed in LMPR Strategic Plan Next Improvement Step: Implement collection of volunteer hours data with Better Impact volunteer management software

Jun2016-May2017 12 Month Goal	Jun2016-May2017 12 Month Actual		May2017 Goal	May2017 Actual	
\$1,195,129	\$1,398,997		\$84,943	\$153,276	
Dollars	Dollars		Dollars	Dollars	

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Jun2016-May2017 Pareto Analysis

