

Square Yards of Sidewalk Completed Public Works & Assets



KPI Owner: Jeff Brown

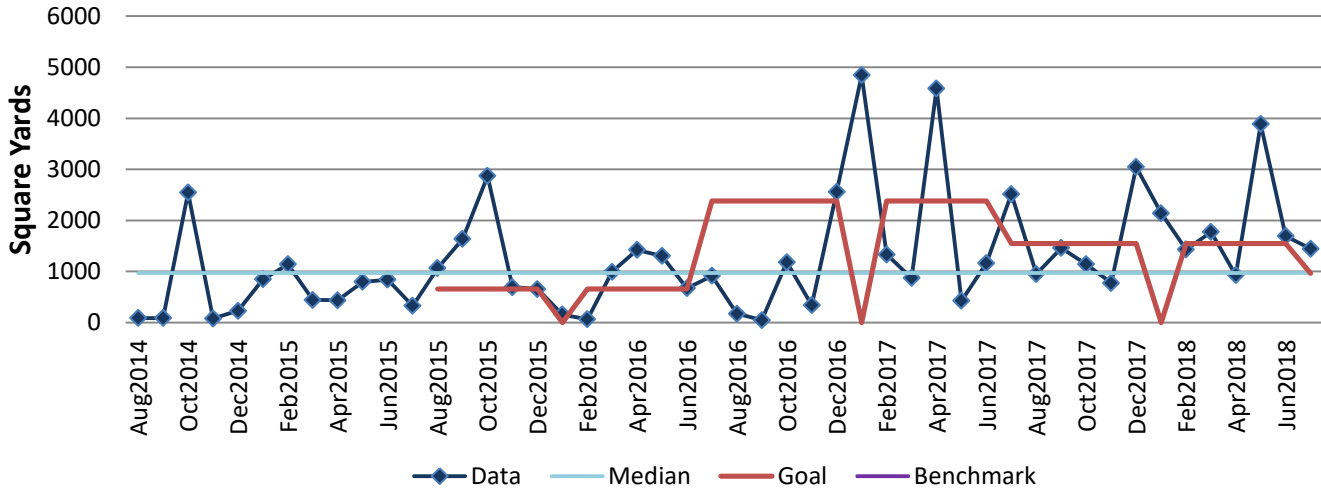
Process: Infrastructure Maintenance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 459 sq. yds for July 2016 Goal: Complete 10,624.77 square yards of sidewalk for FY19. Benchmark: TBD	Data Source: PWA Sidewalk Master Log Goal Source: Mayor's Strategic Goal 1 Benchmark Source: TBD	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: Total Budget of \$1,593,716 divided by the cost of \$150 per square yard is used to calculate the goal. Why Measure: To ensure sidewalks are safe for pedestrian travel. Next Improvement Step: Continue to streamline SW maintenance process

How Are We Doing?

FY19 Goal	FY19 Actual		Jul2018 Goal	Jul2018 Actual	
10,625	1,446		966	1,446	
Square Yards	Square Yards		Square Yards	Square Yards	

Square Yards of Sidewalk Completed



Root cause analysis is not necessary because there is no gap between the goal and current performance.