

Number of Metro Owned Street Lighting Repairs Public Works & Assets



KPI Owner: Jeff Brown

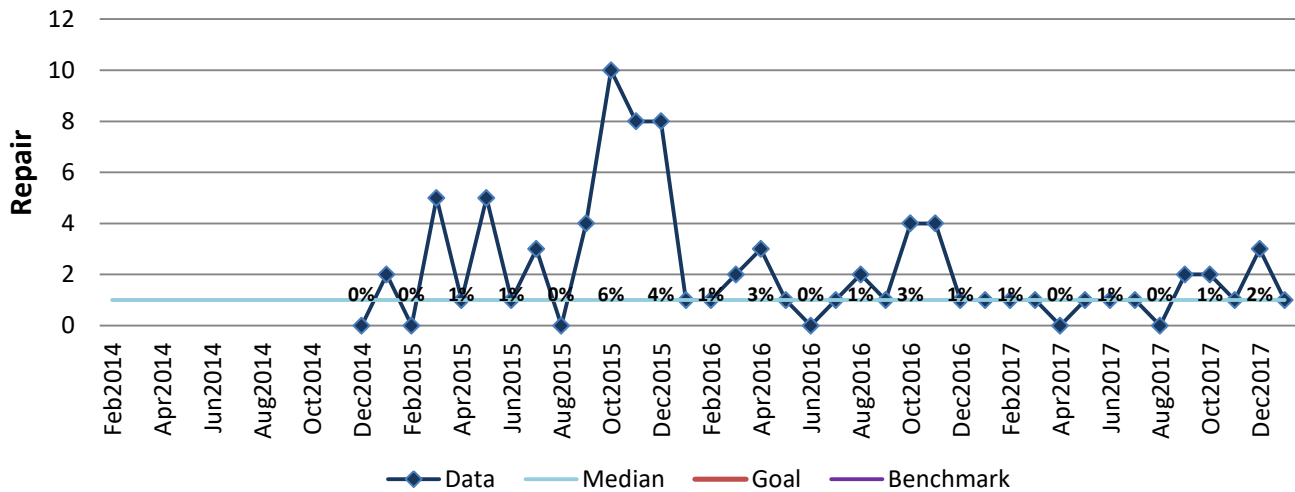
Process: Infrastructure Maintenance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 1 for Jan 2018 Goal: TBD Benchmark: TBD	Data Source: Hansen (Service Requests) Goal Source: Mayor's Strategic Goal 1 Benchmark Source: TBD	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: The number of Metro owned street lighting repairs Why Measure: To form a potential strategy with LG&E Next Improvement Step: Continue to monitor.

How Are We Doing?

Feb2017-Jan2018 12 Month Goal	Feb2017-Jan2018 12 Month Actual		Jan2018 Goal	Jan2018 Actual	
TBD	14	⬇️	TBD	1	⬆️
Repair	Repair		Repair	Repair	

Number of Metro Owned Street Lighting Repairs



Since January 2014, PWA has repaired 5,246 streetlights. Of the analyzed street light records, 1,661 are owned by LG&E. Whereas only 83, of the analyzed records, are owned by Metro.

Metro ownership is based on estimates as all data has not been thoroughly analyzed. Of the 5,246 records only 1,744 have been thoroughly analyzed. Or about 33% of all street light repair records.

What this means is that since 2014, approximately 95% of the street light repairs done by PWA were owned by LG&E.

*numbers are subject to change as all service request (SR) records analyzed.