

Average Time for Capital Projects Reimbursement Public Works & Assets: Transportation



KPI Owner: John Callihan

Process: Capital Improvement Projects

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 28 days for Jan 2018 Goal: TBD Benchmark: TBD	Data Source: KYTC Outstanding Reimbursements (LeAP) Goal Source: Mayor's Strategic Goal 1 Benchmark Source: TBD	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: Number of days it takes to be reimbursed for Capital Improvement Projects (CIP). Date funds were received minus date invoice was submitted. Why Measure: To ensure the fluidity of CIPs Next Improvement Step: Continue to track & monitor.

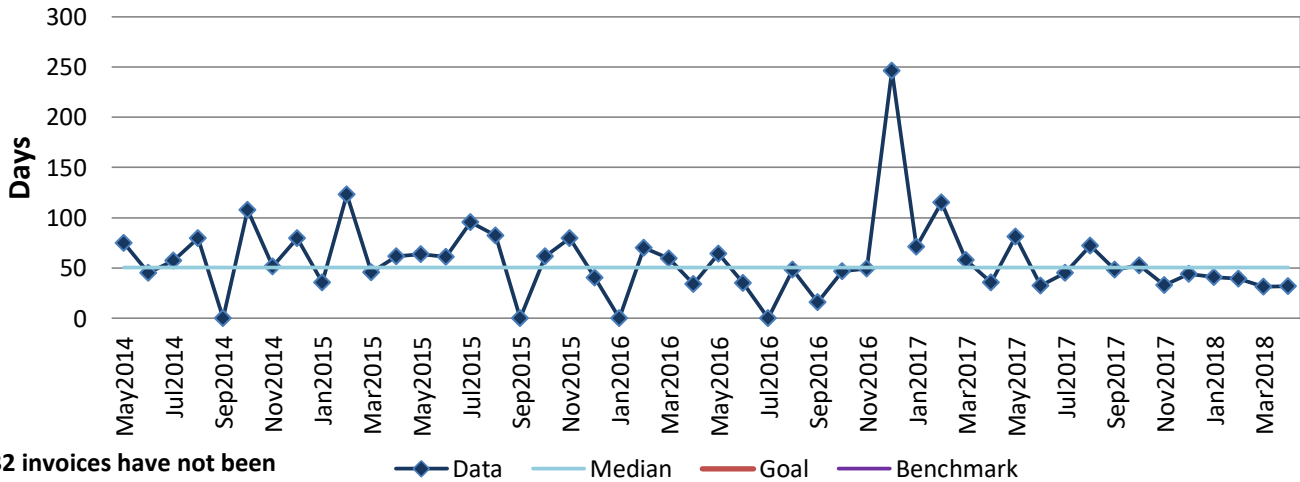
How Are We Doing?

May2017-Apr2018 12 Month Goal	May2017-Apr2018 12 Month Actual		Apr2018 Goal	Apr2018 Actual	
TBD	554		TBD	32	
Days	Days		Days	Days	

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Good



* 32 invoices have not been reimbursed (5%). Close Date = 6/16/18 for those.

May2017-Apr2018 Pareto Analysis

