

Inspector Downtime Codes & Regulations



KPI Owner: TBD

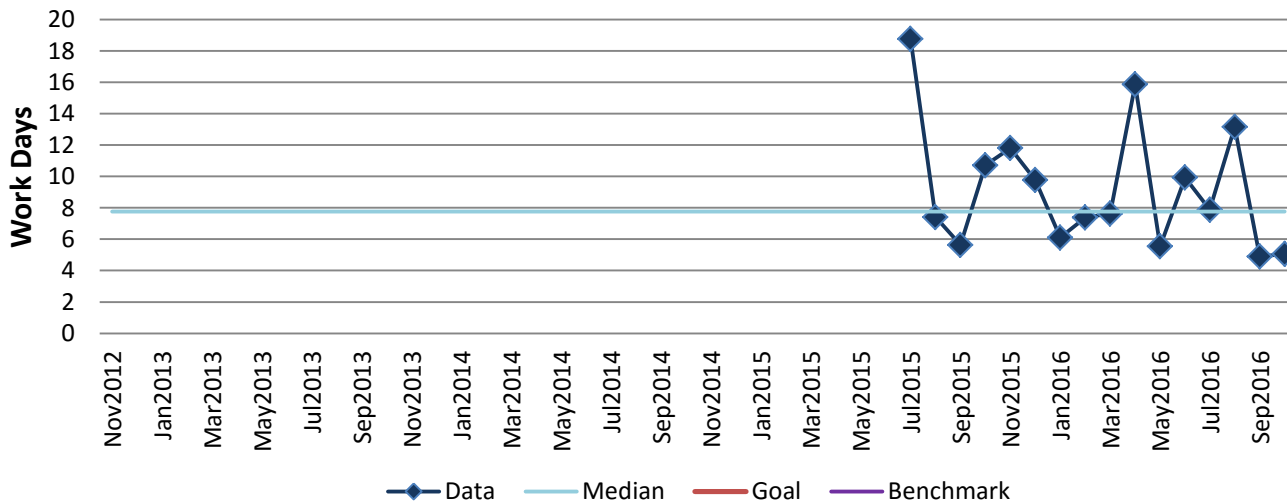
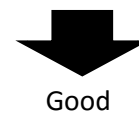
Process: Property Maintenance Inspections

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 18.77 Days Goal: TBD Benchmark: TBD	Data Source: Sharepoint Goal Source: Benchmark Source:	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: The number of days of lost productivity due to downtime as reported by inspectors in a survey Why Measure: Identify the causes and quantity of downtime Next Improvement Step: Work with IT to continue to evaluate causes of downtime.

How Are We Doing?

Nov2015-Oct2016 12 Month Goal	Nov2015-Oct2016 12 Month Actual		Oct2016 Goal	Oct2016 Actual	
TBD	105		TBD	5	
Work Days	Work Days		Work Days	Work Days	

Inspector Downtime



Oct2016 Pareto Analysis

