

# Specialty Permit Inspections Codes & Regulations



KPI Owner: T. Watkins

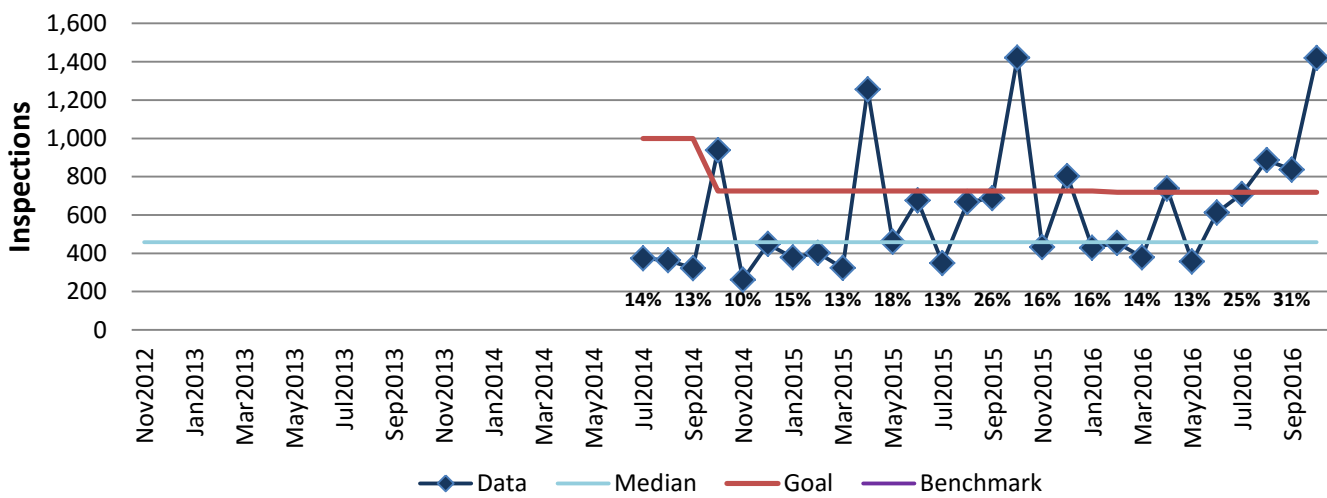
Process: ABC Inspections

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: Inspect Cabs and Drivers 3 Times per year, Inspect ABC Locations and Amusement Devices 2 Times a Year, and all other licenses once a year. Benchmark: TBD	Data Source: Hansen Goal Source: Dept Management Team Benchmark Source: TBD	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions Measurement Method: The number of inspections made on properties with ABC and specialty licenses in Louisville Why Measure: Ensure compliance with ABC and specialty licenses Next Improvement Step: Maintain a fully-staffed unit. Emphasize Amusement Machines.

## How Are We Doing?

Nov2015-Oct2016 12 Month Goal	Nov2015-Oct2016 12 Month Actual		Oct2016 Goal	Oct2016 Actual	
<b>8,637</b>	<b>8,056</b>	🚦	<b>718</b>	<b>1,420</b>	🚦
Inspections	Inspections		Inspections	Inspections	

## Specialty Permit Inspections



**The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.**