

EMS Billing Patient Payment Office of Management & Budget



KPI Owner: Daniel Frockt

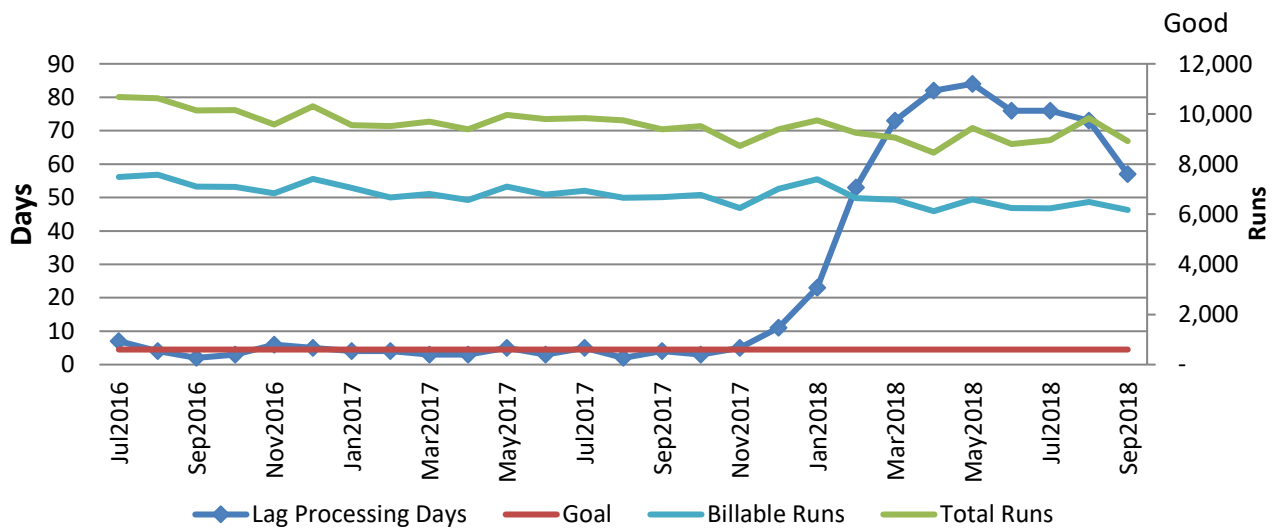
Process: EMS Billing

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: Return lag processing days to former average of 4.5 days behind. Benchmark: FY2017	Data Source: ESO Solutions Goal Source: OMB Benchmark Source: TED	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: Track and monitor processing days by employee and average days behind. Why Measure: To clearly track progress. Next Improvement Step: Validate problem, benchmark, baseline and goal

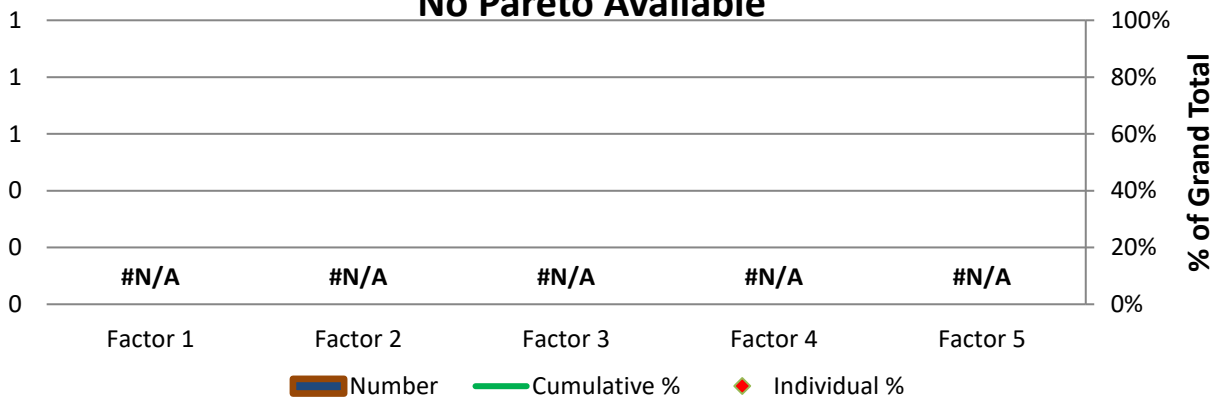
How Are We Doing?

Oct2017-Sep2018 12 Month Goal	Oct2017-Sep2018 12 Month Actual		Sep2018 Goal	Sep2018 Actual	
5	51		5	57	
Days	Days		Days	Days	

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No Pareto Available



Report Generated: 11/27/2018

Data Expires: 11/29/2018