

Net Payment/Collection from Fines, Abatement Costs & Liens

Office of Management & Budget



KPI Owner: Daniel Frockt

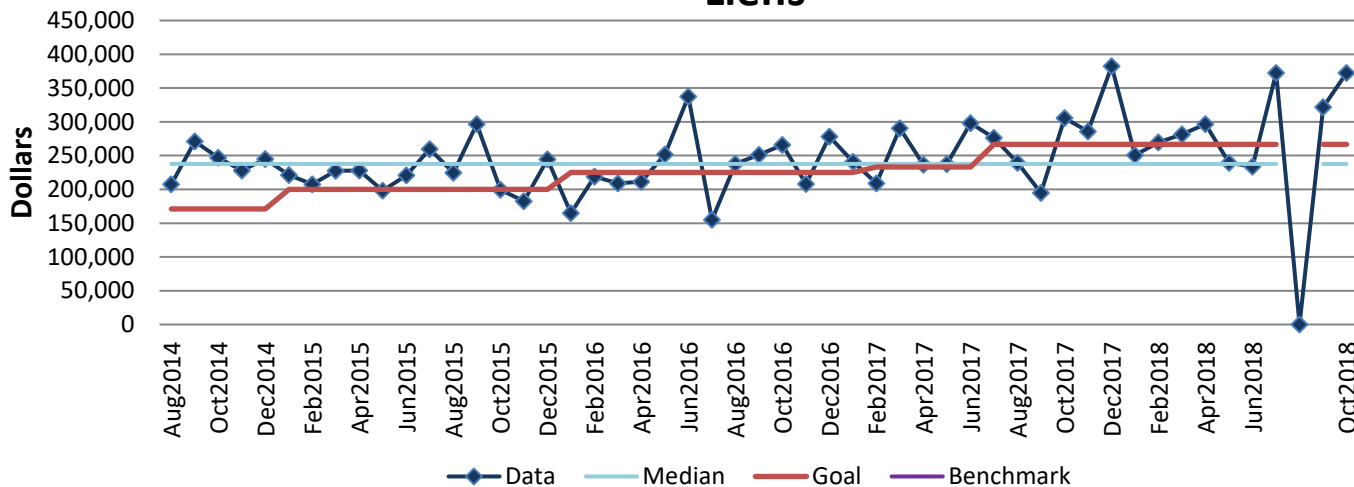
Process: Accounts Receivable

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY14 - \$2,400,000 Goal: \$3,200,000 in FY19 Benchmark: TBD	Data Source: LeAP Financial System Goal Source: OMB Internal Study Benchmark Source: Kentucky Revised Statute	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: Net dollar of code enforcement fines and abatement costs recovered Why Measure: To establish benchmark goals to increase collections Next Improvement Step: Train new replacement AR Specialists

How Are We Doing?

Nov2017-Oct2018 12 Month Goal	Nov2017-Oct2018 12 Month Actual		Oct2018 Goal	Oct2018 Actual	
2,933,326	3,306,247		266,666	372,616	
Dollars	Dollars		Dollars	Dollars	

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No Pareto Available

