

Inspector Downtime Codes & Regulations



KPI Owner: TBD

Process: Property Maintenance Inspections

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 18.77 Days Goal: TBD Benchmark: TBD	Data Source: Sharepoint Goal Source: Benchmark Source:	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: The number of days of lost productivity due to downtime as reported by inspectors in a survey Why Measure: Identify the causes and quantity of downtime Next Improvement Step: Work with IT to continue to evaluate causes of downtime.

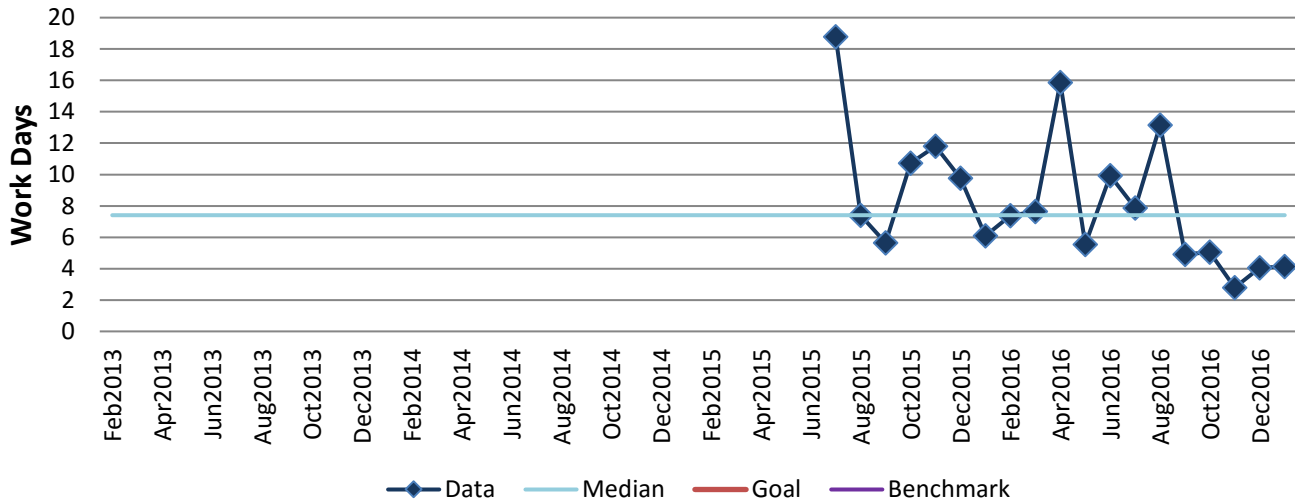
How Are We Doing?

Feb2016-Jan2017 12 Month Goal	Feb2016-Jan2017 12 Month Actual		Jan2017 Goal	Jan2017 Actual	
TBD	88		TBD	4	
Work Days	Work Days		Work Days	Work Days	

Inspector Downtime



Good



Jan2017 Pareto Analysis

