

# Property Maintenance New Cases Codes & Regulations



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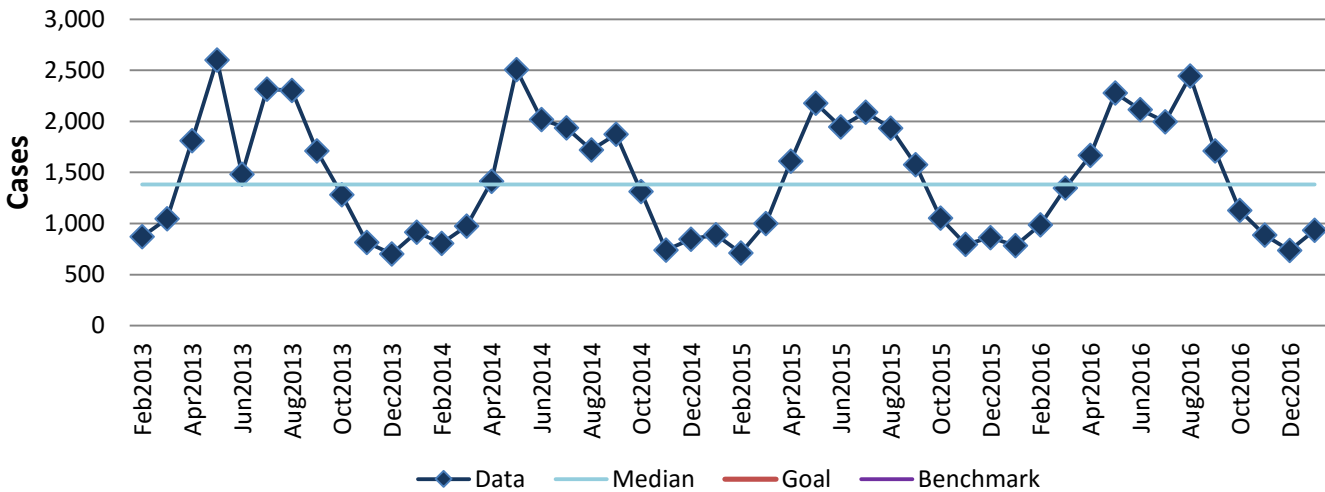
Process: Property Maintenance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: July 2011, 2224 cases opened Goal: N/A- Input Measure  Benchmark: N/A	Data Source: Hansen  Goal Source: N/A  Benchmark Source: N/A	N/A - Input Measure Measurement Method: The number of cases opened.  Why Measure: To know the monthly qty of new cases needing response. Next Improvement Step: N/A- Input Measure

### How Are We Doing?

Feb2016-Jan2017 12 Month Goal	Feb2016-Jan2017 12 Month Actual		Jan2017 Goal	Jan2017 Actual	
<b>N/A</b>	<b>18,238</b>		<b>N/A</b>	<b>933</b>	
Cases	Cases		Cases	Cases	

## Property Maintenance New Cases



**Root cause analysis is not applicable for an input/demand for service measure.**