

Intake Metro Animal Services



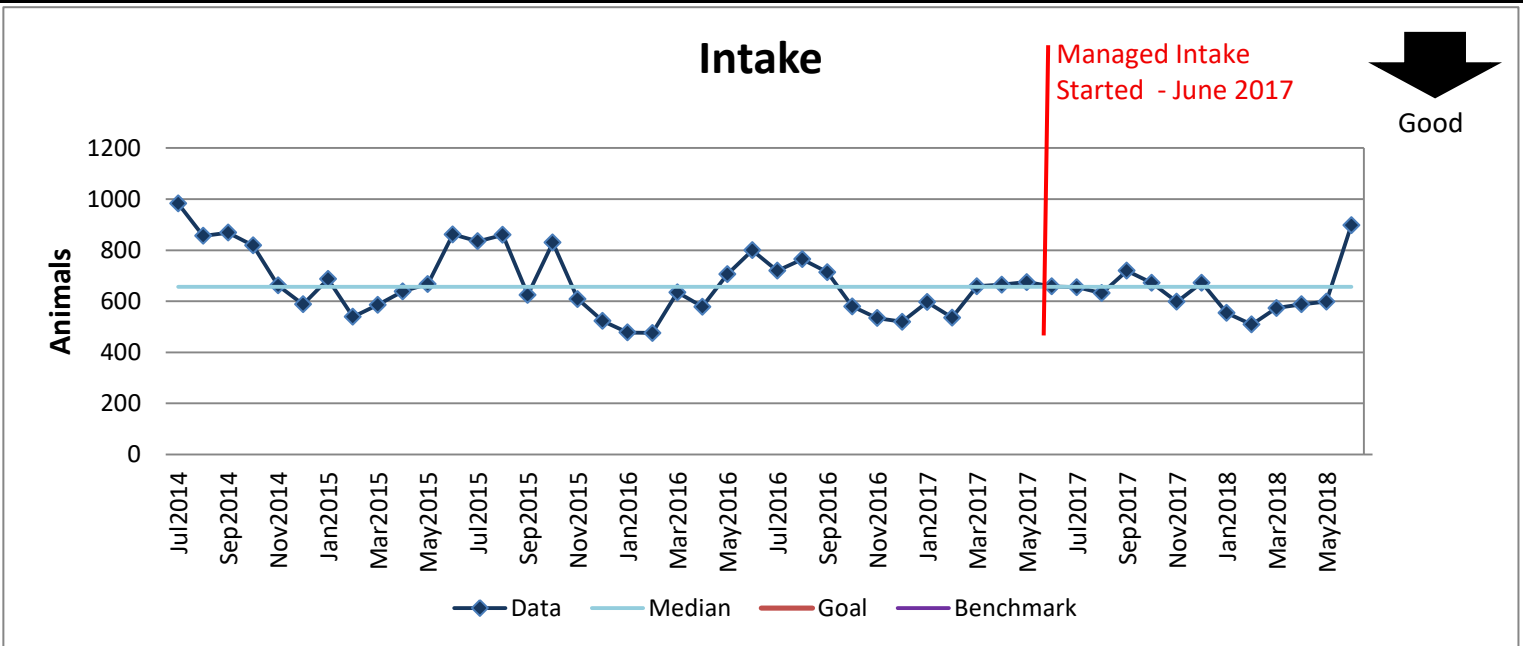
KPI Owner: Skip Kalkhof

Process: Intake

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY14 - 8,984 Animals Goal: N/A Benchmark: TBD	Data Source: Chameleon Goal Source: N/A Benchmark Source: TBD	Measurement Method: The number of animals that Metro Animal Services takes in during a month Why Measure: Intake affects the capacity of Metro Animal Services Next Improvement Step: Managed Intake Project

How Are We Doing?

Jul2017-Jun2018 12 Month Goal	Jul2017-Jun2018 12 Month Actual		Jun2018 Goal	Jun2018 Actual	
TBD	7,672		TBD	898	
Animals	Animals		Animals	Animals	



Root cause analysis is not necessary because there is no gap between the goal and current performance.