Intake
Metro Animal Services
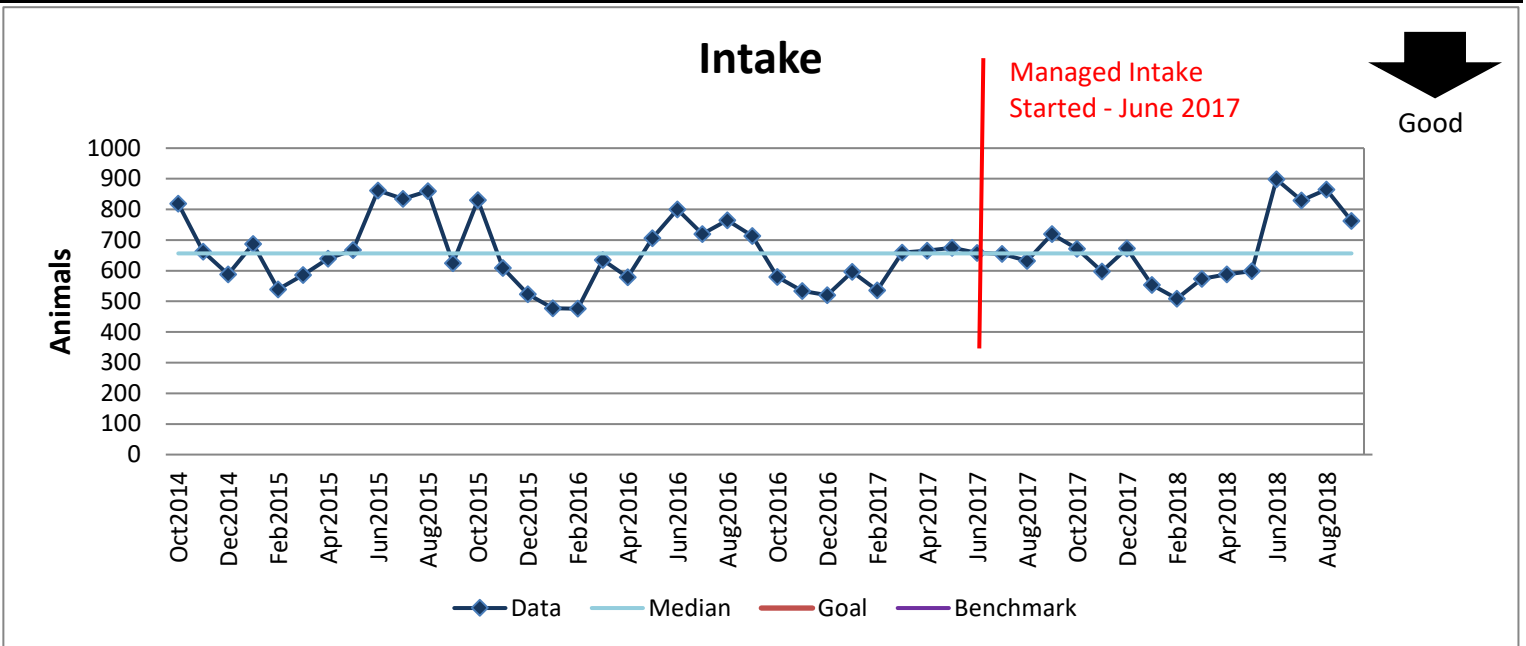
LouieStat

KPI Owner: Skip Kalkhof | **Process: Intake**

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY14 - 8,984 Animals Goal: N/A Benchmark: TBD	Data Source: Chameleon Goal Source: N/A Benchmark Source: TBD	Measurement Method: The number of animals that Metro Animal Services takes in during a month Why Measure: Intake affects the capacity of Metro Animal Services Next Improvement Step: Managed Intake Project

How Are We Doing?

Oct2017-Sep2018 12 Month Goal	Oct2017-Sep2018 12 Month Actual		Sep2018 Goal	Sep2018 Actual	
TBD	**8,122**	🚦	**TBD**	**763**	🚦
Animals	Animals		Animals	Animals	

Intake

Managed Intake Started - June 2017

Good

Legend: Data — Median — Goal — Benchmark

Root cause analysis is not necessary because there is no gap between the goal and current performance.