

Surgeries Performed Metro Animal Services



KPI Owner:

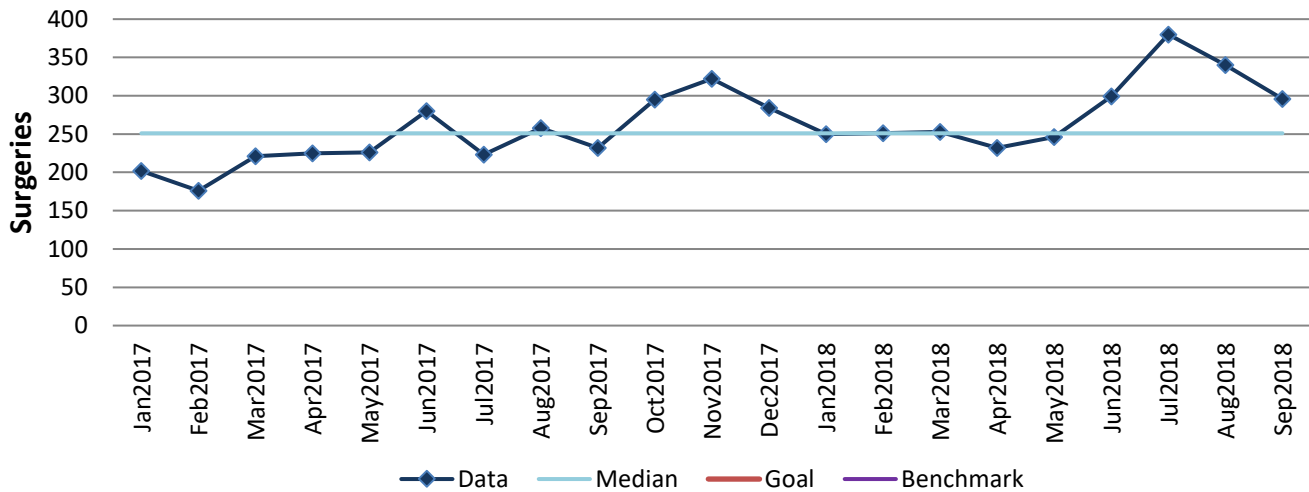
Process:

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 2,727 Surgeries Performed in 2017 Goal: TBD Benchmark: TBD	Data Source: TBD Goal Source: TBD Benchmark Source: TBD	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: Surgeries performed per month Why Measure: To determine current work load and performance. Next Improvement Step: TBD

How Are We Doing?

Oct2017-Sep2018 12 Month Goal	Oct2017-Sep2018 12 Month Actual		Sep2018 Goal	Sep2018 Actual	
TBD	3,448	🚦	TBD	296	🚦
Surgeries	Surgeries		Surgeries	Surgeries	

Surgeries Performed



2017 vs. 2018 Surgeries January - September

