

Intake Metro Animal Services



KPI Owner: Skip Kalkhof

Process: Intake

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY14 - 8,984 Animals Goal: N/A Benchmark: TBD	Data Source: Chameleon Goal Source: N/A Benchmark Source: TBD	Measurement Method: The number of animals that Metro Animal Services takes in during a month Why Measure: Intake affects the capacity of Metro Animal Services Next Improvement Step: Managed Intake Project

How Are We Doing?

Oct2016-Sep2017 12 Month Goal	Oct2016-Sep2017 12 Month Actual		Sep2017 Goal	Sep2017 Actual	
TBD	7,431		TBD	720	
Animals	Animals		Animals	Animals	

