

# Adoption Metro Animal Services



KPI Owner:

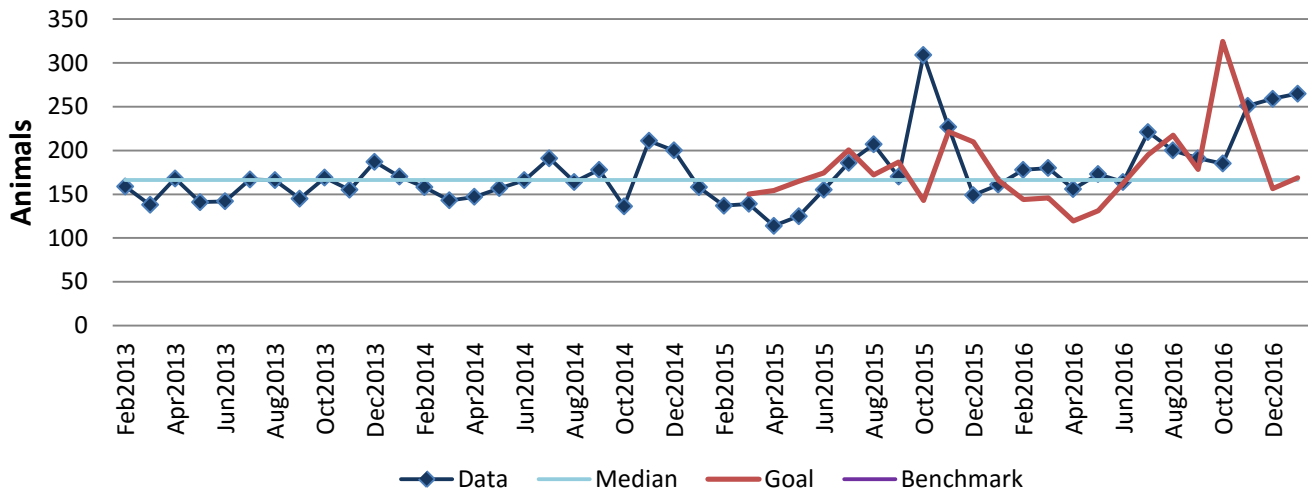
Process: Animal Adoption and Placement

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY14 2,021 Animals Goal: Increase the number of adoptions by 5% from previous year's month  Benchmark: TBD	Data Source: Chameleon  Goal Source: Strategic Plan  Benchmark Source: TBD	Plan-Do-Check-Act Step 8: Monitor and diagnose  Measurement Method: The # of animals adopted into homes  Why Measure: Positive Outcome for animals  Next Improvement Step: Increase community engagement

### How Are We Doing?

Feb2016-Jan2017 12 Month Goal	Feb2016-Jan2017 12 Month Actual		Jan2017 Goal	Jan2017 Actual	
2,183	2,423		169	265	
Animals	Animals		Animals	Animals	

## Adoption



Root cause analysis is not necessary because there is no gap between the goal and current performance.