

# Return to Owner Metro Animal Services



KPI Owner: Skip Kalkhof

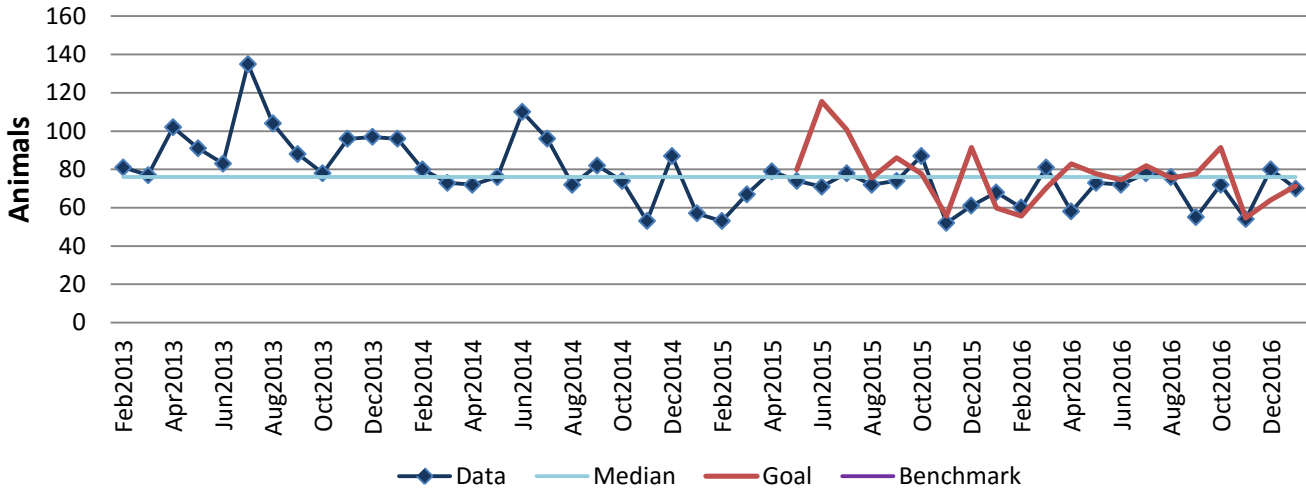
Process: Animal Adoption and Placement

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY11 1,143 Animals, avg. 95/month Goal: 5% increase from the previous year's month  Benchmark: TBD	Data Source: Chameleon  Goal Source: Strategic Plan  Benchmark Source: TBD	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions  Measurement Method: Number of animals returned to their owners  Why Measure: Positive outcome for animals  Next Improvement Step: New tag machine which will help to identify animals

## How Are We Doing?

Feb2016-Jan2017 12 Month Goal	Feb2016-Jan2017 12 Month Actual		Jan2017 Goal	Jan2017 Actual	
<b>878</b>	<b>829</b>		<b>71</b>	<b>70</b>	
Animals	Animals		Animals	Animals	

## Return to Owner



## No Pareto Available

