

# Live Release Rate (Not including owner surrender euth.) Metro Animal Services



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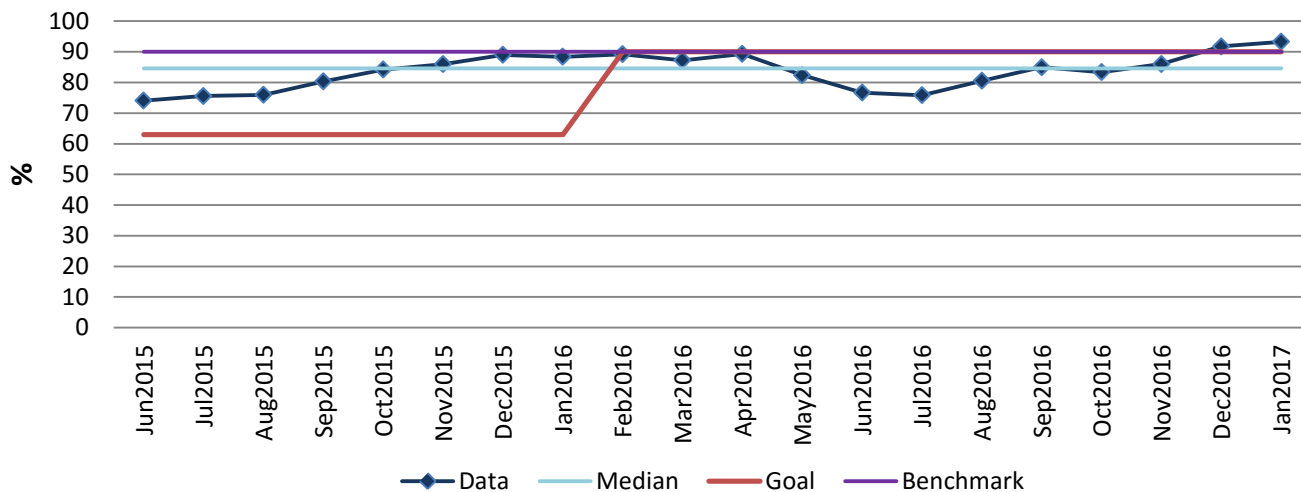
Process: Animal Adoption and Placement

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY 14 avg 78% Goal: Increase the live release rate to > or = to 90% of total outcomes  Benchmark: 90%	Data Source: Chameleon  Goal Source: National Benchmark  Benchmark Source: Industry Standard	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions  Measurement Method: LMAS Live Release Rate is calculated monthly by dividing the number of animals that had a live outcome by total number of animals that had an outcome not including owner requested euthanasia Why Measure: Measures a core process, animal adoptions and placement  Next Improvement Step: Maintain the live release rate in the busy season. Lowest inventory MAS has every experienced.

### How Are We Doing?

Feb2016-Jan2017 12 Month Goal	Feb2016-Jan2017 12 Month Actual		Jan2017 Goal	Jan2017 Actual	
<b>90</b>	<b>85</b>	🚦	<b>90</b>	<b>93</b>	🚦
%	%		%	%	

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**Root cause analysis is not necessary because there is no gap between the goal and current performance.**