

Environmental Health: % Public Facilities Not Inspected Public Health & Wellness



KPI Owner: Director of Environmental Health Division

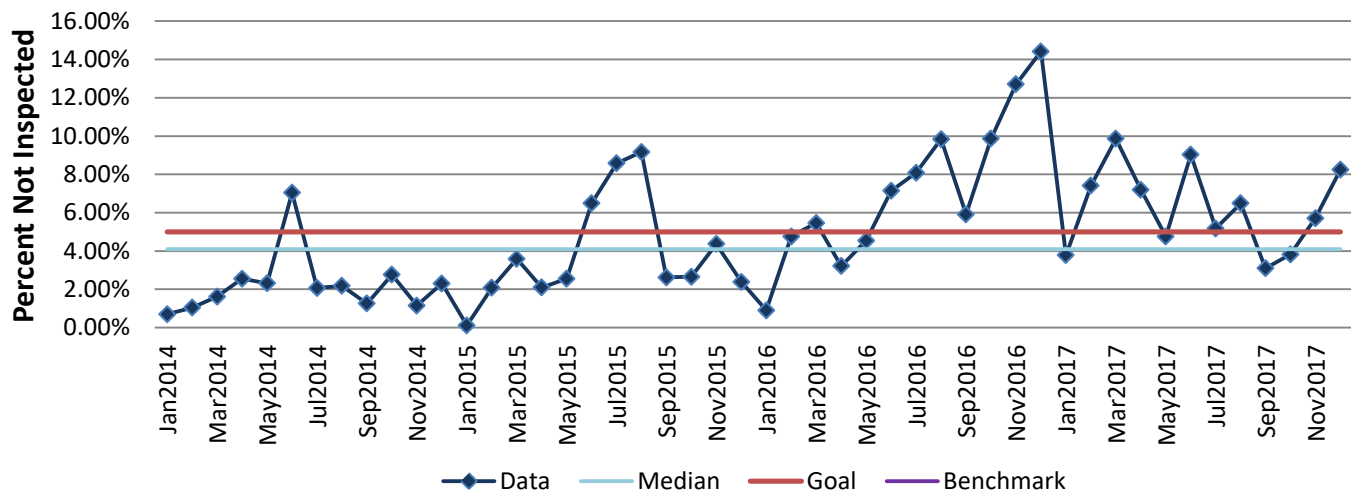
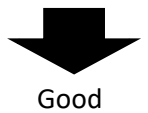
Process: Enforce Laws

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY13 9.22% facilities not inspected Goal: No more than 5% of eligible facilities not receiving an investigation Benchmark: TBD	Data Source: EHMIS Goal Source: Executive Leadership Benchmark Source: TBD	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: 12 month rolling count of inspections completed outside of federally mandated timeframe Why Measure: To ensure public safety and comply with fed/state law Next Improvement Step: Evaluate high-risk facilities

How Are We Doing?

Jan2017-Dec2017 12 Month Goal	Jan2017-Dec2017 12 Month Actual		Dec2017 Goal	Dec2017 Actual	
5%	6%	⚡	5%	8%	🚫
Percent Not Inspected	Percent Not Inspected		Percent Not Inspected	Percent Not Inspected	

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The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.