

Specimens Not Analyzed Within Designated Timeframe Public Health & Wellness



KPI Owner: Director of Public Health Lab

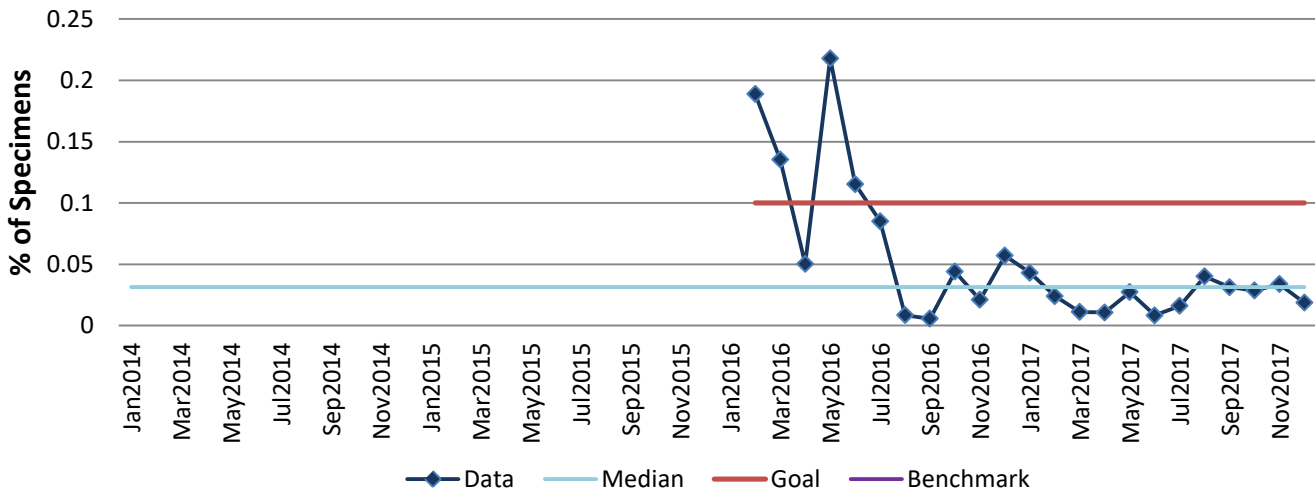
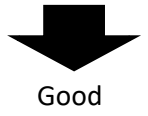
Process: Diagnose and Investigate

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: January 2016 - 18.88% Goal: No more than 10% of specimens fall outside the designated window for analysis. Benchmark: TBD	Data Source: Orchard Harvest Goal Source: Executive Leadership Benchmark Source: TBD	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Percentage of specimens processed by the lab that fall outside of each tests' designated turnaround time. Why Measure: To ensure containment of outbreaks Next Improvement Step: Identify Root Causes

How Are We Doing?

Jan2017-Dec2017 12 Month Goal	Jan2017-Dec2017 12 Month Actual		Dec2017 Goal	Dec2017 Actual	
10%	2%		10%	2%	
% of Specimens	% of Specimens		% of Specimens	% of Specimens	

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Root cause analysis is not necessary because there is no gap between the goal and current performance.