

Investigations Not Initiated Timely Public Health & Wellness



KPI Owner: Director of Nursing

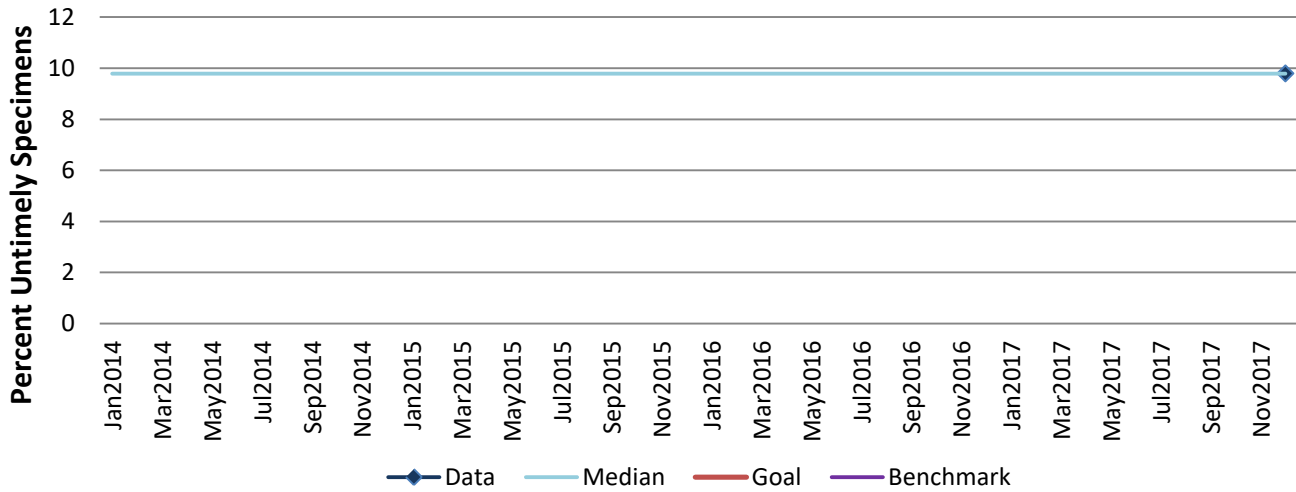
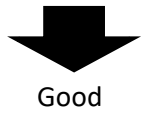
Process: Diagnose and Investigate

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Setting New Baseline Goal: No more than 8% of investigations not initiated timely. Goal has been changed from no more than 5% not initiated timely starting Dec 2017. Benchmark: TBD	Data Source: NEDSS Goal Source: Staff & Leadership Benchmark Source: TBD	Plan-Do-Check-Act Step 3: Determine and quantify root causes Measurement Method: Percentage of reportable disease investigations not initiated in 2 business days or less . Why Measure: To ensure containment of outbreaks Next Improvement Step: Generate potential solutions

How Are We Doing?

Jan2017-Dec2017 12 Month Goal	Jan2017-Dec2017 12 Month Actual		Dec2017 Goal	Dec2017 Actual	
8%	10%			8%	
Percent Untimely Specimen	Percent Untimely Specimens		Percent Untimely Specimen	Percent Untimely Specimens	

Investigations Not Initiated Timely



Previous measurement method was found to not measure the process adequately. We have evaluated the measurement process. Measurement and goal have been reevaluated and we are starting a new baseline and goal.