

Homeless Family Waiting List Resilience & Community Services



KPI Owner: Melinda Breslin

Process: Reduce Homelessness Goal

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 101 = Average Sep 2013 - Jun 2017 Goal: TBD Benchmark: TBD	Data Source: HMIS Goal Source: N/A Benchmark Source: N/A	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: Unique families entered onto Single Point of Entry Waiting List per month Why Measure: Determine progress in addressing family homelessness Next Improvement Step: Determine and quantify root causes

How Are We Doing?

Oct2017-Sep2018 12 Month Goal	Oct2017-Sep2018 12 Month Average		Sep2018 Goal	Sep2018 Actual	
TBD	152		TBD	224	
Families	Families		Families	Families	

Homeless Family Waiting List

