

# External Grant Monitorings with Findings Resilience & Community Services



KPI Owner: Tameka Laird

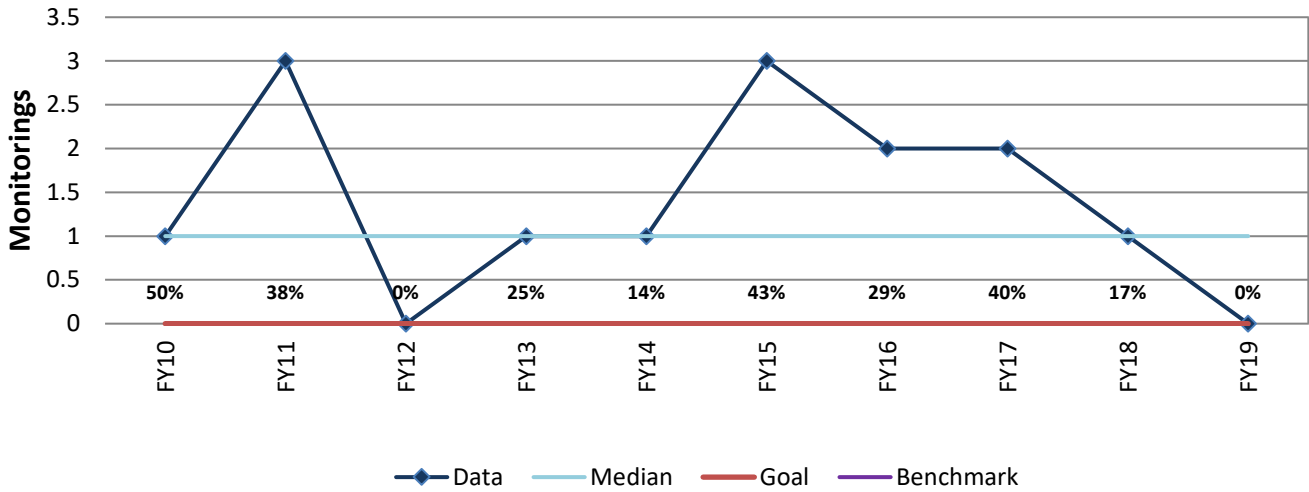
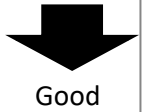
Process: Improve management of Resources Goal

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Average FY12 and 13 = 19% Goal: <1 Monitoring with findings per FY average  Benchmark: TBD	Data Source: SharePoint Log Goal Source: Director Benchmark Source: TBD	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: Count of all audits and monitoring visits with findings during reporting period Why Measure: Findings hurt future grants and can require reimbursement Next Improvement Step: Determine and quantify root causes

### How Are We Doing?

FY15-FY19 5 Year Goal	FY15-FY19 5 Year Actual		FY19 Goal	FY19 Actual	
<b>0</b>	<b>8</b>		<b>0</b>	<b>0</b>	
Monitorings	Monitorings		Monitorings	Monitorings	

## External Grant Monitorings with Findings



## 2015-2019 Fiscal Year Pareto Analysis

